

# Discover Smart ways to make your card payments



NEFT Payment



Drop Boxes



Cards Online



Quick Bill Pay



ECS / SI



### NEFT Payment

**3 simple steps to pay your Credit card bill via NEFT:**

**Step 1:** Logon to your bank account online with any bank

**Step 2:** Transfer funds to your card account using IFSC **RATN0CRCARD** and the location as **NOC Goregaon, Mumbai.**

**Step 3:** Make your card payment



### Drop Boxes

Use your existing drop boxes facility offered through Skypak or visit your nearest RBL Bank branch to drop your cheques in the Credit Card Payment drop box.

**To locate our branches, visit**

<http://www.rblbank.com/locate-branch.aspx>



### Cards Online

Log on to 'Cards Online' (<http://cards.rblbank.com>).

For your convenience, we have ensured that your login id and password will remain the same.



### Quick Bill Pay

You can also use the 'Quick Bill Pay' option available on [www.rblbank.com](http://www.rblbank.com). This will help you to pay your credit card out standings from any bank account and receive an online confirmation of your payment.



### ECS / SI Facility

Give a fresh mandate in favour of RBL Bank before January 16<sup>th</sup>, 2014 and convert the ECS/SI mandate from RBS to RBL Bank. You would shortly be contacted by the authorized representative of RBL Bank who will facilitate you with the fresh ECS/SI mandate.

## Online transactions through your credit card

1

If you have registered for '**MasterCard Secure Code**' for online transaction, this feature will not be available after 4<sup>th</sup> January 2014.

2

To make things more convenient and secure, whenever you do an online transaction, a One Time Password (OTP) will automatically be sent to your mobile number registered with the card account.

3

Please ensure that your mobile number and your email ID is updated with us to be able to transact online, kindly contact Card Service Helpline for assistance.

Should there be any queries, **please feel free to contact us**



[www.rblbank.com](http://www.rblbank.com)



1800 121 9050



[cardservices@rblbank.com](mailto:cardservices@rblbank.com)



**The Ratnakar Bank Ltd.**

One Indiabulls Centre, Tower 2B, 6th Floor, 841,  
Senapati Bapat Marg, Lower Parel (W), Mumbai - 400 013