





User Guide

RBL Bank BizBank App

Authorising Transactions #OnTheGo

Introduction



Corporate Banking now made even more convenient with RBL BizBank App via #OnTheGo approval

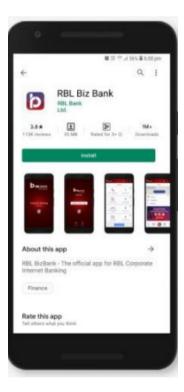
Customers registered on RBL Bank Corporate Internet Banking(CIB) will be able to use BizBank





Steps to install BizBank app





ANDROID

Step 1

Open Google Play Store on your Android phone

Step 2

Type `RBL BizBank` in search tab of Google Play Store

Step 3

Select RBL Biz Bank and follow the standard installation procedure

✓ OS versions supported Android 9.0 & above





iOS

Step 1 Open App Store on your iPhone device

Step 2

Tap on search icon in the footer and search for RBL BizBank in search tab

Step 3

Select RBL Biz Bank and follow the standard installation procedure

 ✓ OS versions supported iOS 11.0 & above





Services Available on BizBank



Existing Features

- Eligible CIB User: Checker/Authoriser
- Approve Requests
- Download Statements
- View Account Balance
- Limit Enquiry



New Features

- Checker/Authoriser
- Maker
- Dual
- Viewer
- Fund Transfer
- Manage Beneficiary



Services Available on BizBank



FUND TRANSFER

- To own RBL account
- To other RBL accounts
- To non RBL accounts via NEFT, IMPS, RTGS

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MANAGE BENEFICIARY

- Add new beneficiary
- View existing beneficiaries

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APPROVE REQUESTS

- Fund Transfer Requests
- Bulk Upload Requests
- Beneficiary Add/Modify Requests
- Service Requests



- View/Download Debit & Credit transactions separately
- Download statements in Word, Excel and PDF formats
- Receive account statements on registered email id

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VIEW ACCOUNT BALANCE

• View details of all the CIB linked accounts

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LIMIT ENQUIRY

• View total and available limit for all the transaction types





How to apply for BizBank access?



Existing CIB Customers

- All the existing CIB customers will be able to download and use BizBank App by default
- Existing customers can use CIB credentials for BizBank registration and login

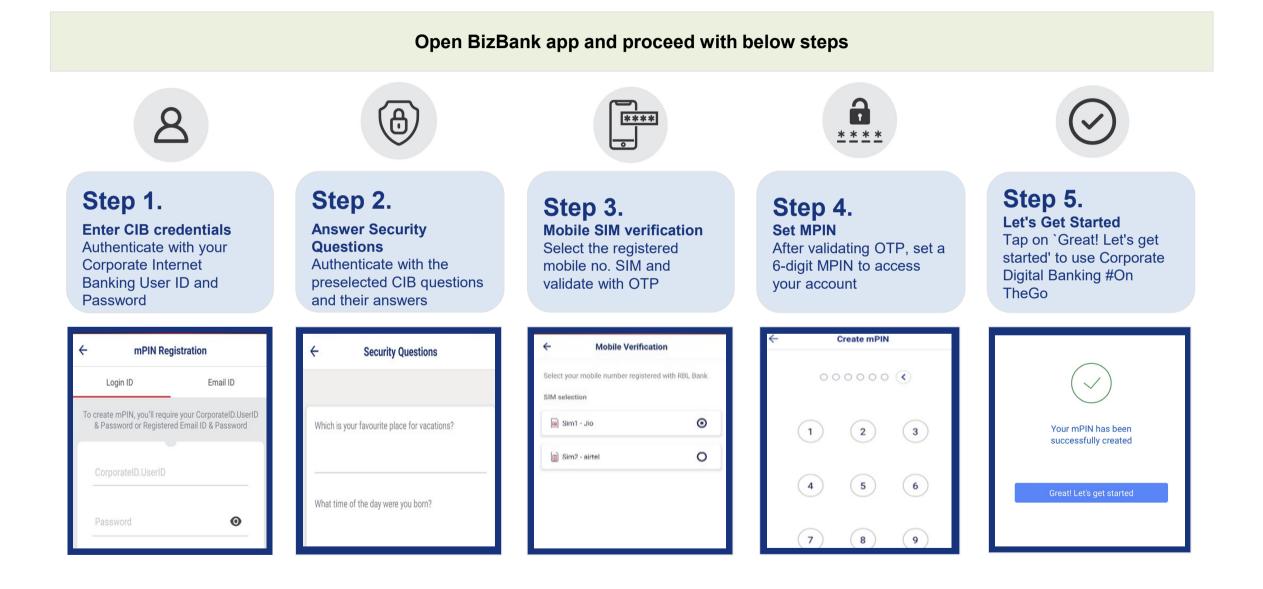
New to Bank CIB Customers

- Customer will get BizBank access default along with CIB access.
- CIB access form consists of the BizBank App consent and preference as default.
- Access will be set up at the time of CIB registration



BizBank Registration

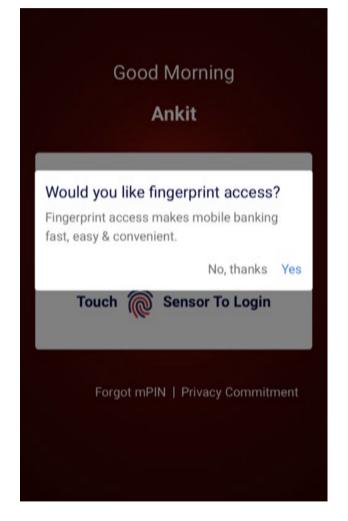






Pre-Login Screen





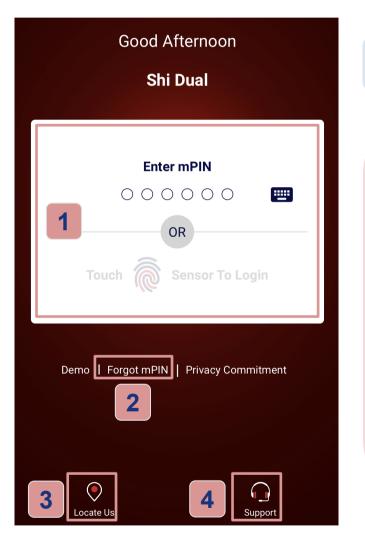
Fingerprint access (Only for eligible devices)

- Notification to enable fingerprint access will prompt in a pop-up, customer can select either yes or no.
- If yes, customer can login using their fingerprint registered for device lock.



Pre-Login Screen





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Other Login screen options

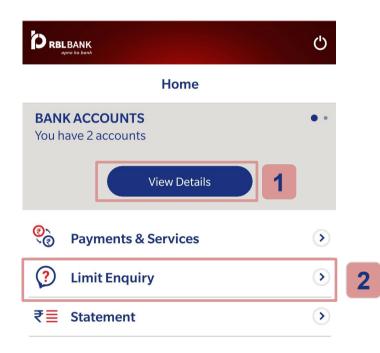
- Customer can login either using mPIN or Biometric.
- 2 Select "Forgot mPIN". The user needs to follow the same steps as registration to reset mPIN/to register with another user ID
 - "Locate Us" option finds nearest branch for customer
 - Select the "Support" option for any query. Customer can also call on Phone:+912271109111 or send Email: ceb.support@rblbank.com



Post Login Screen



Post successful login customer will land on this page



For Maker and View Users

- Select "View Details" to view Account details like account no. and available balance.
- 2 Select "Limit Enquiry" to view Available Limit & Total Limit

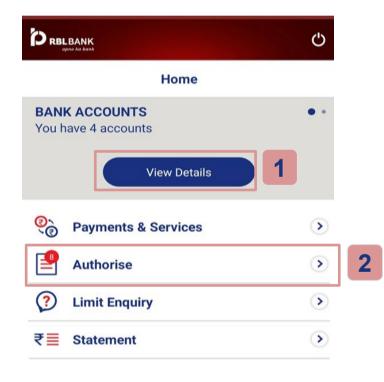


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Post Login Screen



Post successful login customer will land on this page



For Dual and Checker Users

- Select "View Details" to view Account details like account no. and available balance.
- 2 Select "Authorise" option to view and approve the requests for Dual and Checker.



Initiate Payment - Maker User

Step 2.



Transfer Funds to own RBL, Other RBL or Other than RBL accounts using IMPS, RTGS and NEFT

Step 1.

Select the tab "Payments and Services"

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	Home	
	K ACCOUNTS have 4 accounts	• •
	View Details)
<mark>©</mark> `@	View Details Payments & Services	•
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Support

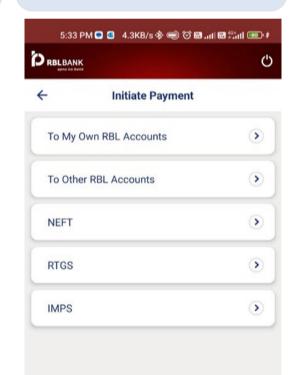
5:33 PM 🗨 🔄 7.7KB/s 🚸 🥽 🏵 🖼 ... 🖬 🖼 🖏 🖬 🚥 🛊 RBLBANK Ċ Payments & Services 4 Coming Soon... () () 00 Initiate Payment View Transaction Statu 828 41 View Beneficiary Details Manage Beneficiaries Coming Soon... Coming Soon... 0000 View Service Recto Initiate Service Remo

Select the tab "Initiate Payment"

to start the transaction

Step 3.

Select the required Payment Type



Step 4.

Select beneficiary if Payee is already added. Select "Add Payee" if the user wants to add the new beneficiary

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D RBLBANK					
÷	Select Beneficiary				
	Enter Nick Name	Add Payee			
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20	RESTRICTED 409000151156	۲			
2.	TRAISHA 40800000080	۲			
2	VACAFLT00010088 VIRTUAL	۲			



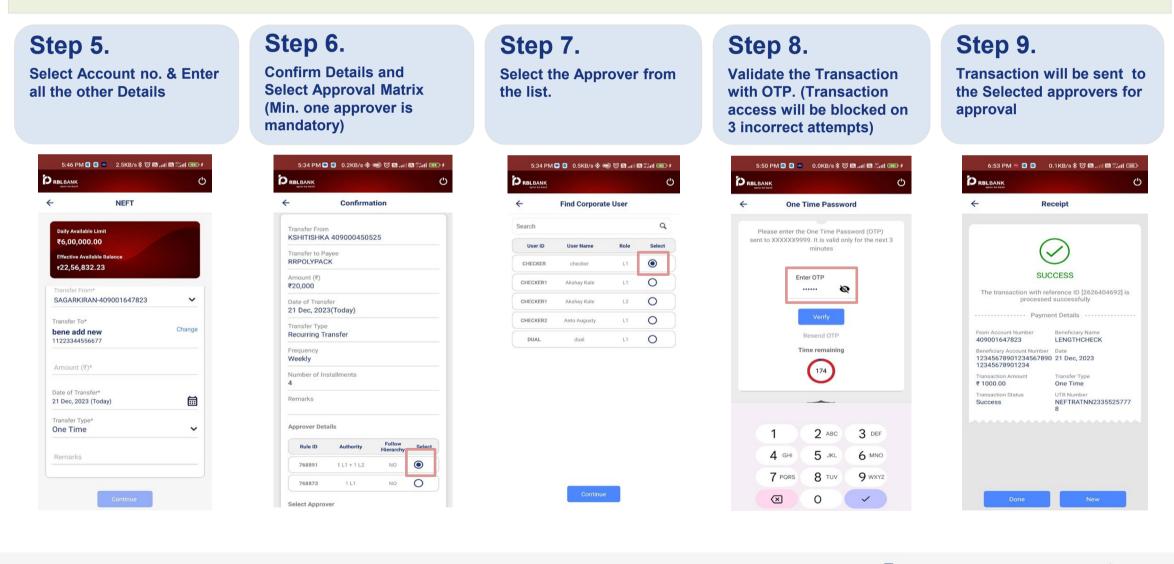
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Locate Us

Initiate Payment - Maker User



Transfer Funds to own RBL, Other RBL or Other than RBL accounts using IMPS, RTGS and NEFT





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Initiate Payment - Dual User



Transfer Funds to own RBL, Other RBL or Other than RBL accounts using IMPS, RTGS and NEFT

Step 3.

Туре

Step 1.

Select the tab "Payments and Services"

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	Home	
	K ACCOUNTS have 4 accounts	•
	View Details	
© _{`©}	View Details Payments & Services	•
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Support

Step 2. Select the tab "Initiate Payment" to start the

transaction

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RBLBANK		Ċ
-	Initiate Payment	
To My C	Own RBL Accounts	۲
To Othe	r RBL Accounts	۲
NEFT		۲
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IMPS		•

Select the required Payment

Step 4.

Select beneficiary if Payee is already added. Select "Add Payee" if the user wants to add the new beneficiary

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O Locate Us

Initiate Payment - Dual User



Transfer Funds to own RBL, Other RBL or Other than RBL accounts using IMPS, RTGS and NEFT

Step 5.

Select Account no. & Enter all the other Details

NEFT	
Daily Available Limit	
₹6,00,000.00	
Effective Available Balance	
¥22,56,832.23	
Transfer From*	
SAGARKIRAN-409001647823	~
ransfer To*	
oene add new 1223344556677	Change
Amount (₹)*	
Date of Transfer*	
1 Dec, 2023 (Today)	
ransfer Type*	
Dne Time	~
Remarks	

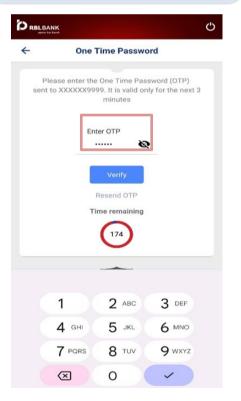
Step 6.

User can "Confirm or Modify" the Details

	IK ank	
-	Confirmation	
Transfer From KSHITISHKA	409000450525	
Transfer to Pa 2 BENE	yee	
Amount (₹) ₹ 500		
Date of Transf 08 Jan, 2024		
Transfer Type One Time		
Remarks		
Modil	fy	Confirm

Step 7.

Validate the Transaction with "OTP" (Transaction will be blocked on 3 incorrect attempts)



Step 8.

After validating the OTP "Success/Fail" Screen pops in

RBLBANK		د)
÷	Re	ceipt	
From Account 409001647 Beneficiary Ac 123456789(Number 323 2000 Number 323 2000 Number 201234567890	Beneficiary Name LENGTHCHECK	
1234567890 Transaction A ₹ 1000.00		Transfer Type One Time	
Transaction St Success	tatus	UTR Number NEFTRATNN2335525777 8	
	Done	New	



Add Beneficiary - Maker User



Maker can initiate the new beneficiary addition for both RBL and non RBL beneficiaries. Addition requests will be sent for approval to Checker/Dual users. Add beneficiary option is available under Payments & Services menu.

Step 1. elect the tab "Manage eneficiary"	Step 2. Select "Add Beneficiary"	Step 3. Enter all the details	Step 4. Authorise the transaction with "OTP" (Transactions will be blocked on 3 incorrect attempts)	Step 5. After validating the OTP "Success/Fail" Screen pops in
5:33 PM 🗣 🚭 7.7KB/s 🕸 🐋 영 🖼대 📾 밝네네 📼 # RELEANK	5:46 PM 3 3 💿 1.9KB/s \$ 전 🖬 대 📾 % int 🚥 #	5:50 PM G G 💿 0.0KB/s 🕏 10 🖬 대 🖼 대 💷 / /	5:50 PM 3 2 · · · · · · · · · · · · · · · · · ·	5:50 PM S 3 💿 2.4KB/s \$ 여 🖬 내 🗃 ஃ대 I 📼 # Pastank
- Payments & Services	← Manage Beneficiary	← Add Beneficiary	← One Time Password	← Receipt
Coming Soon	Add Beneficiary View Beneficiary Details	Account Number* Confirm Account Number* 12344321 Beneficiary Bank* Other Bank	Please enter the One Time Password (OTP) sent to XXXXX9999. It is valid only for the next 3 minutes	SUCCESS Your request id [763584] for [Beneficiary] addition has been initiated and is waiting for corporate user approval.
Anage Beneficiaries 41 View Beneficiary Details		IFSC Code* ICIC0000007 Fetch Details Name* Demo ss Nick Name* SS	Verify Resend OTP Time remaining	
Coming Soon Coming Soon		Set Maximum Limit Amount per transaction Maximum Limit Amount Rs. 100000		
Initiate Service Request View Service Requests			1 2 ABC 3 DEF 4 GHI 5 JKL 6 MNO	
			7 PORS 8 TUV 9 WXYZ	
		Continue		Done New



Add Beneficiary - Dual User



Dual User can add the new RBL or non RBL beneficiaries. Option is available under Payments & Services menu.

Step 1.

Select the tab "Manage Beneficiary"

P RBL BAR	NK	ڻ ٺ
÷	Payment	s & Services
Initia	e te Payment	Coming Soon
	2 2 e Beneficiaries	41 View Beneficiary Details
Coming	Soon	Coming Soon

Step 2. Select "Add Beneficiary Image Beneficiary Image Beneficiary Image Beneficiary Image Beneficiary Image Beneficiary Image Beneficiary

Step 3.

Enter the Beneficiary Details like account no, Confirm account no, Customer Name etc.

÷	Add Bene	eficiary
Account N	Number*	
Confirm A	ccount Number*	
1234432	21	
Beneficiar	y Bank*	
Other Ba	nk	~
IFSC Code	B*	
ICIC0000	0007	Fetch Details
Name*		
Demo ss	3	
Nick Nam	e*	
SS		
Set Maximu	m Limit Amount per tr	ansaction
	Limit Amount	
Rs. 1000		



Add Beneficiary - Dual User



Step 4. Authorise the transaction with "OTP" RBLBANK Ċ 4 **One Time Password** Please enter the One Time Password (OTP) sent to XXXXXX9999. It is valid only for the next 3 minutes Enter OTP Q Resend OTP Time remaining 174 1 2 ABC 3 DEF 4 GHI 5 JKL 6 MNO 7 PORS 8 TUV 9 wxyz

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Step 5.

Answer security Questions and select Tab "Submit"(Transaction will be blocked on 3 incorrect attempts)

	NK book
←	Security Questions
Which is	s your dream car?
What tir	ne of the day were you born?
	Submit
	ECCHE E ARANG

Step 6.

After validating the OTP "Success/Fail" Screen pops in. The user can only transfer maximum upto Rs 25,000/during the cooling period of 12 hours.

\	Receipt	
	Receipt	
	\bigtriangledown	
	SUCCESS	
with the re activated	eficiary details are added su eference ID [763585].Benefic 1 immediately after Final App tion limit of INR 25000.0 for	ciary will be proval with
transact	tion limit of INR 25000.0 for	12 hours.



View Beneficiary



All the users of particular Corporate ID can view the already added beneficiaries.

Step 1. Select the tab "Manage

Beneficiary"



Manage Beneficiary	٢
Add Beneficiary	
	~
View Beneficiary Details	>

Select "View Beneficiary Details"

Step 2.

Step 3.

Select required beneficiary to view details. The user will only be able to view the beneficiary

	BANK 19 Aa Dank	Ċ
÷	View Beneficiary I	Details
W	/ithin RBL Bank	Other Bank
Q	Enter Nick Name	
2	ADDING FORTH BENEFICIARY 409001282758	۲
2.	API Credit Freeze 409000988675	۲
2	API Debit Freeze 409000700001	۲
2	API INACTIVE 409001101707	۲
2	BENE ADDED FROM BIZBANK AF 409000053625	op ()
2	BHAVARSE 409000051614	۲
2	DUAL BENE ADDED FROM APPLI 409001521550	CATION
2	DUAL RBL BANK BENE API 409000679166	(\mathbf{b})

Step 4.

Selected Beneficiary Details like Name, Account no, IFSC Code and Bank details will be displayed

RBLBAN	IK Asaak	С
÷	Beneficiary Details	
Benefici	ary Name	
тххх хх	XXX XXX. XXXXXXX XXXX XXXXH	
Benefici	ary Nickname	
ADDING	FORTH BENEFICIARY	
Account	Number	
4090012	282758	
IFSC Cod	de	
0161		
Bank De	tails	
RBL Ban	k Ltd.	



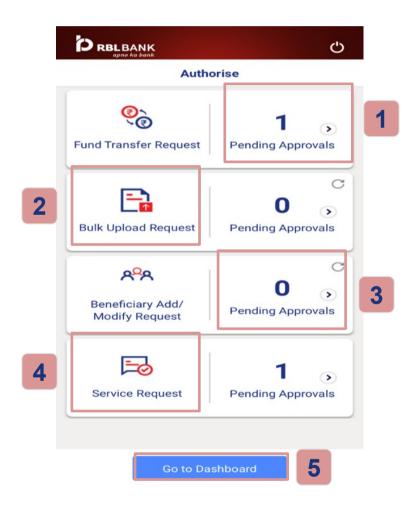


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Authorisation Dashboard - Checker and Dual User



After selecting "Authorise" option on Post Login page, approver will land on this dashboard to approve/reject the request



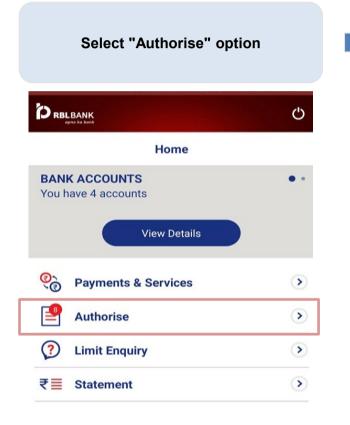
Options Available in Authorisation Dashboard

- Pending transaction authorisation requests pertaining to NEFT , RTGS, IMPS & within RBL Bank can be fetched using this option
- 2 Pending transaction requests pertaining to Bulk Upload can be fetched using this option
- 3 Approval requests regarding Beneficiary Activation & Modify Beneficiary can be fetched using this option
- 4 Pending approvals regarding service request (FD, STOP cheque, Cheque book initiation, Revoke, Stop cheque) can be fetched using this option
- 5 Select "Go to Dashboard" option to view details of Limit Enquiry , Account Balance , Account Statement View & Download

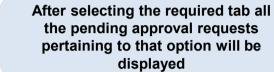


Authorise Request - Checker and Dual user





Select the tab for w pend	
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Autho	orise
Rund Transfer Request	1 Pending Approvals
Bulk Upload Request	C O S Pending Approvals
Reneficiary Add/ Modify Request	C O > Pending Approvals
Service Request	1 Pending Approvals



← s	ervice	Request	
Request For Open Term Deposit	Acc	Requested Date 20 Apr, 2022	earch
Requested By (Mak ACN2021.APURVA	er)	Amount ₹ 10,000.00	G



Authorise Request - Checker and Dual user



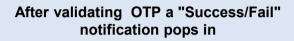
Selecting any one pending approval request will show transaction details. The user will either Approve/Reject. Remark is mandatory for rejection

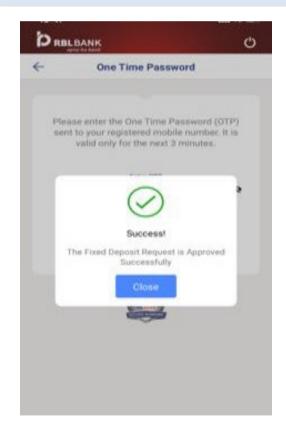


RBLBANK C ← Service Request Requested Date Request For Open Term Deposit Acc... 20 Apr. 2022 Requested By Amount ACN2021_APURVA1 ₹ 10,000.00 Deposit Duration Deposit Type 12 Months and 0 Days Regular Interest Payout. Branch Renewal Instruction NOIDA No Debit Account Further Approval 409000450525 No Add Remark 0 8 Reject Approve

After Approve/Reject action, user will have to authenticate the same by entering "OTP" sent to the registered mobile number (Transaction access will be blocked on 3 incorrect attempts)



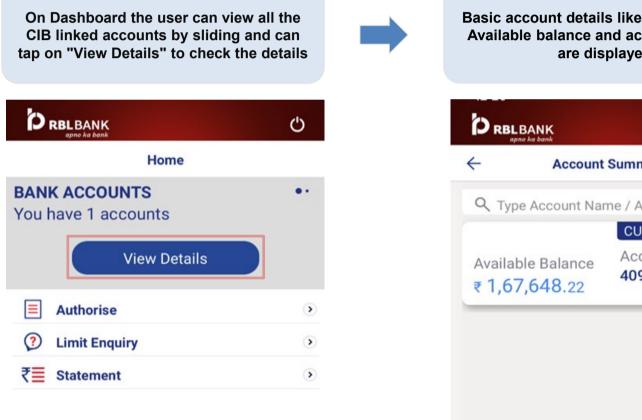


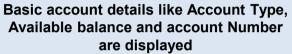




Account Balance





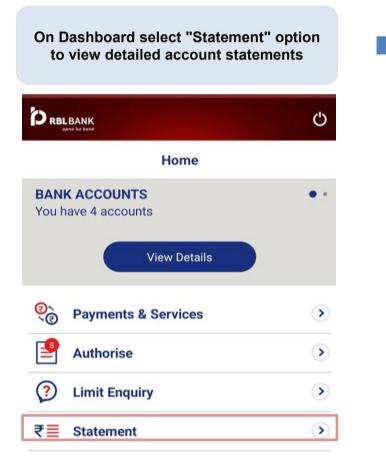


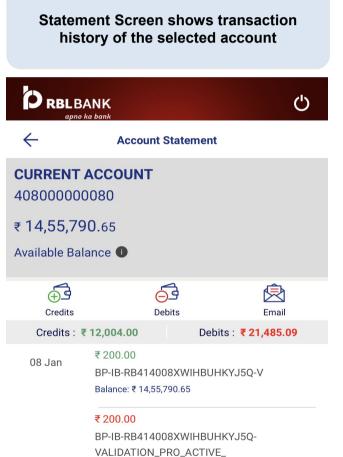
Account	Summary
Q Type Account Na	me / Account Numb
	CURRENT ACCOUN
Available Balance ₹ 1,67,648 .22	Account Number 3409000450525



Account Statement





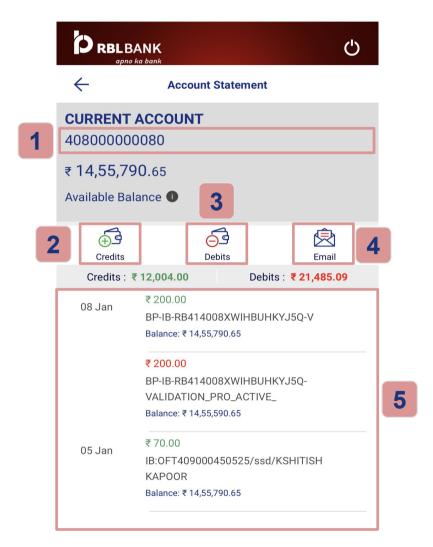


Balance: ₹ 14,55,590.65



Account Statement





For Maker and View Users

- The screen displays the Available Account Balance
- 2 The user can view only Credit transactions
- 3 The user can view only Debit transactions
- 4 Statement will be shared on registered email id (max 92 days date range)
- 5 The screen displays the recent account transactions



Email Account Statement



Select "Email" option on **Account Statement Screen if** Enter "from date" and "to the user wants statements in Email 15:47 15:47 •••• 4G RBLBANK RBLBANK C ← Account Statement × Select Date Range **CURRENT ACCOUNT** ROM DATE TO DATE 409000450525 ₹ 1,77,698.22 Available Balance S М т W F 27 28 29 30 31 €€ 63 R Credits Debits Email Credits : ₹ 0.00 Debits : ₹ 8,17,274.96 ₹ 2,00,000.00 20 Apr April 2022 RTGS/RATNH22110616092/ Test1 Balance: ₹ 3,78,367.24 1 ₹ 17,000.00 19 Apr 7 8 3 6 FD Booking 709014014206 Balance: ₹ 5,78,367.24 10 11 12 13 14 15 16 ₹ 40.00 NEFT/000226846345/HDFC/

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date" from calendar displayed



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Select "Email" Tab (Max range of 92 days is allowed)

Account Statement is sent to the customers registered Email ID and Success/Fail message pops in

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×		Selec	t Date I	Range		
FRO	OM DAT	E	/	тс	DATE	8
0	Apr 20 Friday	022	24 DAYS	2	4 Apr Yest	2022 terday
S	М	т	W	т	F	S
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April 2022

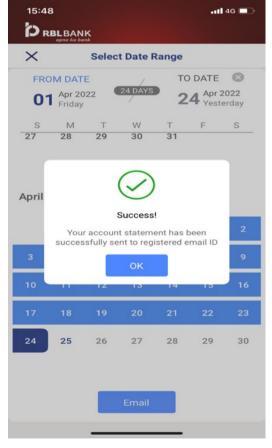
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3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
			Email			





ABC

₹12.00

UAT5_1

Balance: ₹ 5,95,367.24

Balance: ₹ 5,95,407.24 ₹ 2,00,042.00

BU : 521244 SDMC PAP 1904

Download Centre - Detailed Statement



Download Account Statement with 500+ records in the desired Format by following steps

Step 3.

Word"

Step 1.

0

Locate Us

Select the RBL Logo "b" button to view My info and Download Centre

Home	
BANK ACCOUNTS You have 2 accounts	•
View Details	
	•
 Payments & Services Limit Enquiry 	3

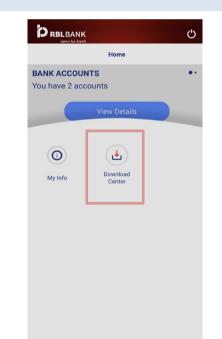
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Support

Step 2.

Select "Download Centre" option





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Select the required download

option from "PDF, Excel and

Step 4.

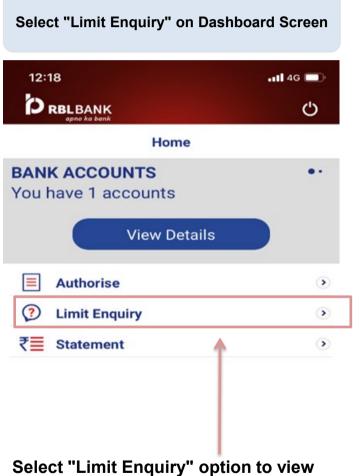
Selected file will be downloaded and sent on registered email ID (The files will be displayed here only if the user has raised a request under "Email Account Statement")





Limit Enquiry





Available & Total Limits

15:48		11 4G 🔳	
	ථ		
÷	Limit Enquiry		
Transaction Type	Available Limit	Total Limit	
Fund Transfer - R	₹ 5,00,00,000.00	₹ 5,00,00,000.00	
IMPS Corporate	₹ 5,00,000.00	₹ 5,00,000.00	
NEFT Corporate	₹ 5,00,000.00	₹ 5,00,000.00	
Online Payment	₹ 99,99,99,99,99,99,	₹ 99,99,99,99,99,99,	
Quick Transfer,F	₹ 99,99,99,99,99,99,	₹ 99,99,99,99,99,99,	
RTGS Corporate	₹ 25,00,00,000.00	₹ 25,00,00,000.00	



My Info



My Info page shows Account Details of the Selected account

Step 1.

O Locate Us

Select the RBL Logo "b" button to view My info and Download Center option

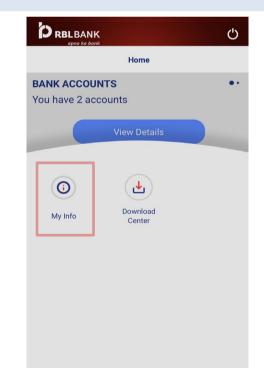
PRBLBANK apne ka bank	Ф
Home	
BANK ACCOUNTS You have 1 accounts View Details	•
Authorise	۲
2 Limit Enquiry	۲
₹ ≣ Statement	۲

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Support

Step 2.

Select "My Info" for detailed information of all the CIB linked accounts held by the user in RBL bank



Step 3.

Select the required Account No. to view all the details like Account Name, Account No, IFSC Code and Branch Name

CURRENT ACCOUN	T0080	CURRENT ACCOUNT0525
Name RX X XXXXXXK		
Account No. 40800000080		
IFSC Code RATN0000243		
Branch RAJKOT		







RBL Bank BizBank

Authorising Transactions #OnTheGo

RBL Bank Limited www.rblbank.com

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