



RBL BizBank App – User Guide

BizBank App- Customer

Date: 10/01/2024

Version 1/BizBank



Introduction

Introduction

Corporate Banking now made even more convenient with RBL BizBank App via #OnTheGo approval

Customers registered on RBL Bank Corporate Internet Banking(CIB) will be able to use BizBank



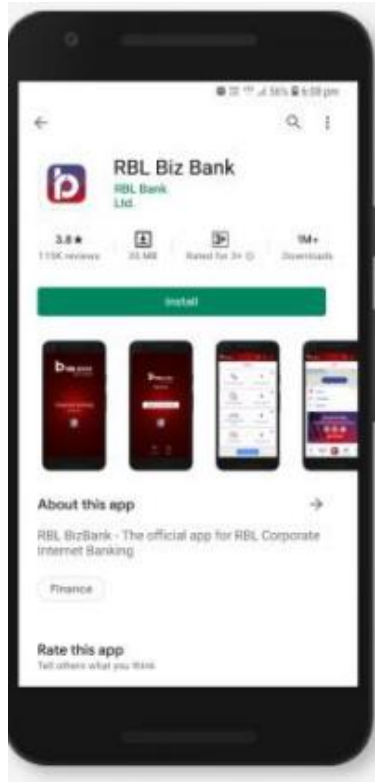
Experience Corporate Banking #OnTheGo with the all new RBL BizBank App

RBL BizBank App available on:  

T&C apply.

Steps to install BizBank app

ANDROID



Step 1
Open Google Play Store on your Android phone

Step 2
Type `RBL BizBank` in search tab of Google Play Store

Step 3
Select RBL Biz Bank and follow the standard installation procedure

✓ OS versions supported
Android 9.0 & above



iOS

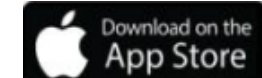


Step 1
Open App Store on your iPhone device

Step 2
Tap on search icon in the footer and search for RBL BizBank in search tab

Step 3
Select RBL Biz Bank and follow the standard installation procedure

✓ OS versions supported
iOS 11.0 & above



Services Available on BizBank

Existing Features

- Eligible CIB User:
Checker/Authoriser
- Approve Requests
- Download Statements
- View Account Balance
- Limit Enquiry

New Features

- Eligible CIB Users for BizBank:
Checker/Authoriser
Maker
Dual
Viewer
- Fund Transfer
- Manage Beneficiary

Services Available on BizBank



FUND TRANSFER

- To own RBL account
- To other RBL accounts
- To non RBL accounts via NEFT, IMPS, RTGS



MANAGE BENEFICIARY

- Add new beneficiary
- View existing beneficiaries



APPROVE REQUESTS

- Fund Transfer Requests
- Bulk Upload Requests
- Beneficiary Add/Modify Requests
- Service Requests



DOWNLOAD STATEMENTS

- View/Download Debit & Credit transactions separately
- Download statements in Word, Excel and PDF formats
- Receive account statements on registered email id



VIEW ACCOUNT BALANCE

- View details of all the CIB linked accounts



LIMIT ENQUIRY

- View total and available limit for all the transaction types

How to apply for BizBank access?

Existing CIB Customers

- All the existing CIB users will be able to download and use BizBank App by default
- Existing customers can use CIB credentials for BizBank registration and login

New to Bank CIB Customers

- Customer will get BizBank access default along with CIB access.
- CIB access form consists of the BizBank App consent and preference as default.
- Access will be set up at the time of CIB registration

BizBank Registration

Open BizBank app and proceed with below steps



Step 1.

Enter CIB credentials
Authenticate with your Corporate Internet Banking User ID and Password



Step 2.

Answer Security Questions
Authenticate with the preselected CIB questions and their answers



Step 3.

Mobile SIM verification
Select the registered mobile no. SIM and validate with OTP



Step 4.

Set MPIN
After validating OTP, set a 6-digit MPIN to access your account



Step 5.

Let's Get Started
Tap on 'Great! Let's get started' to use Corporate Digital Banking #On TheGo

The screenshot shows the 'mPIN Registration' screen. At the top, there are two tabs: 'Login ID' and 'Email ID'. Below the tabs, a message states: 'To create mPIN, you'll require your CorporateID, User ID & Password or Registered Email ID & Password'. There are two input fields: 'CorporateID, User ID' and 'Password' with a toggle for visibility.

The screenshot shows the 'Security Questions' screen. It features two questions: 'Which is your favourite place for vacations?' and 'What time of the day were you born?'. Each question has a corresponding text input field.

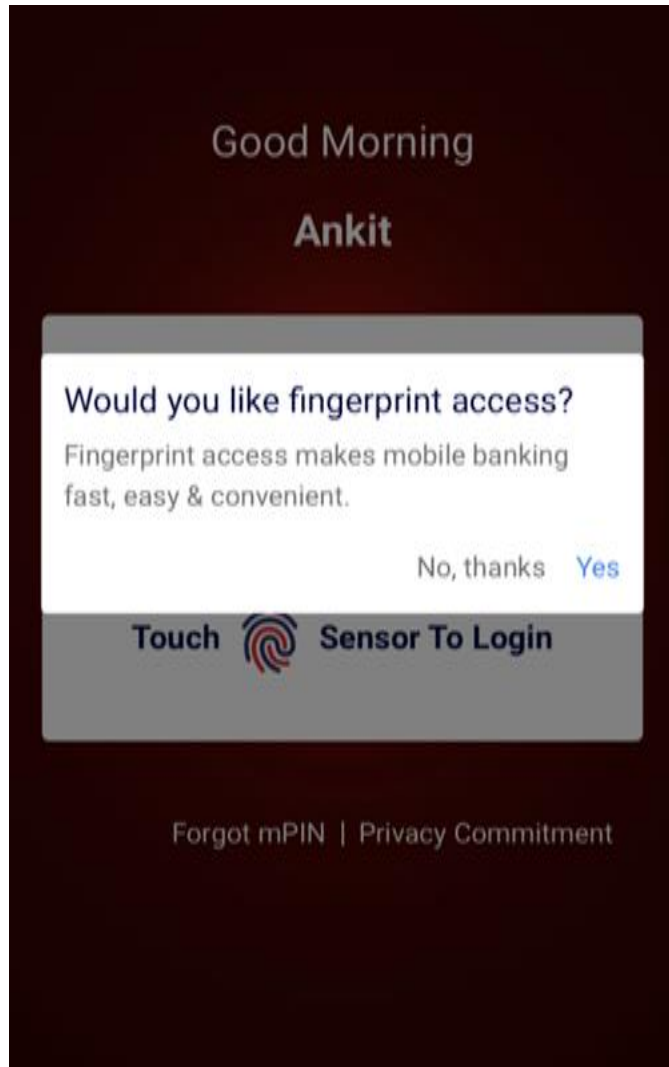
The screenshot shows the 'Mobile Verification' screen. It prompts the user to 'Select your mobile number registered with RBL Bank'. Under 'SIM selection', there are two options: 'Sim1 - Jio' and 'Sim2 - airtel', each with a radio button.

The screenshot shows the 'Create mPIN' screen. It features a 6-digit numeric keypad for entering the mPIN. Above the keypad, there are six circles representing the digits, with a back arrow on the right.

The screenshot shows the success screen. It features a green checkmark icon at the top, followed by the text 'Your mPIN has been successfully created'. At the bottom, there is a blue button labeled 'Great! Let's get started'.

Login

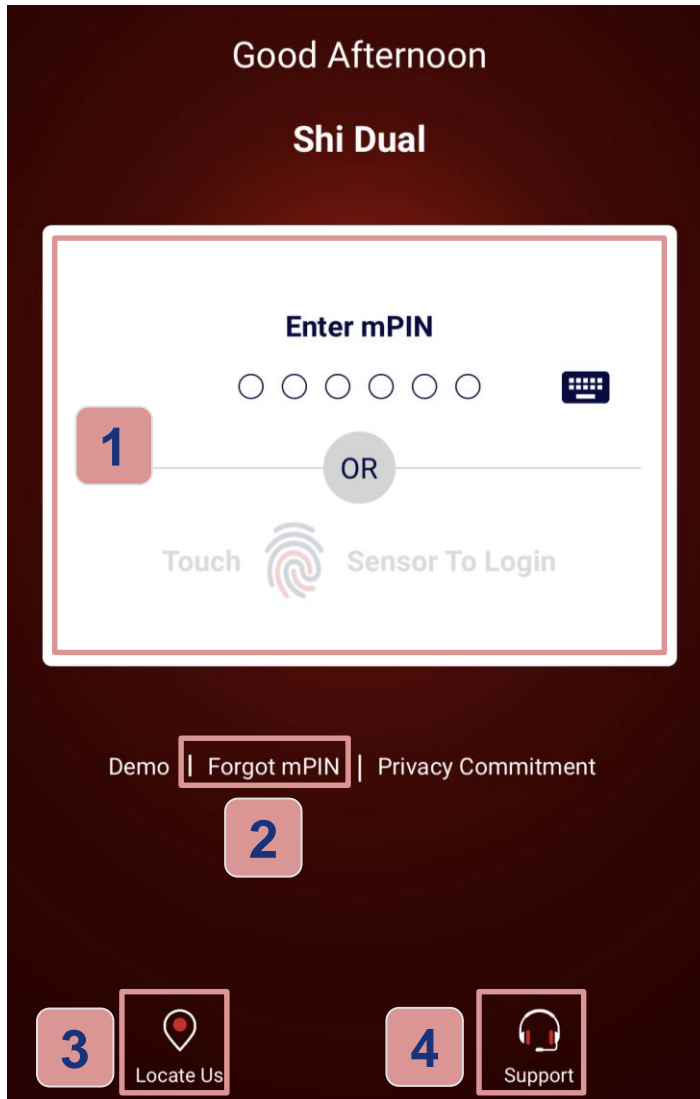
Pre-Login Screen



Fingerprint access (Only for eligible devices)

- Notification to enable fingerprint access will prompt in a pop-up, user can select either yes or no.
- If yes, user can login using their fingerprint registered for device lock.

Pre-Login Screen

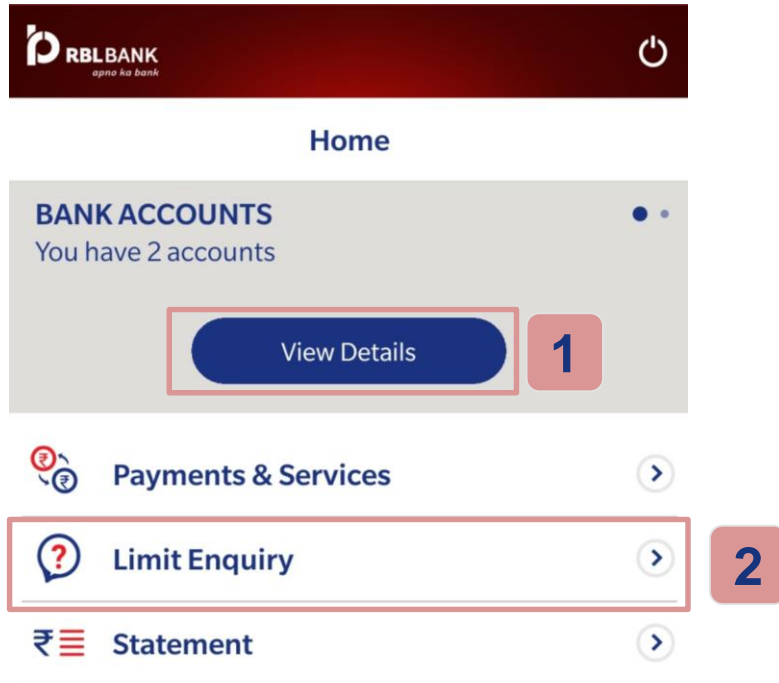


Other Login screen options

- 1 User can login either using mPIN or Biometric.
- 2 Select "Forgot mPIN". The user needs to follow the same steps as registration to reset mPIN/to register with another user ID
- 3 "Locate Us" option finds nearest branch for customer
- 4 Select the "Support" option for any query. Customer can also call on Phone:+912271109111 or send Email: ceb.support@rblbank.com

Post Login Screen

Post successful login user will land on this page

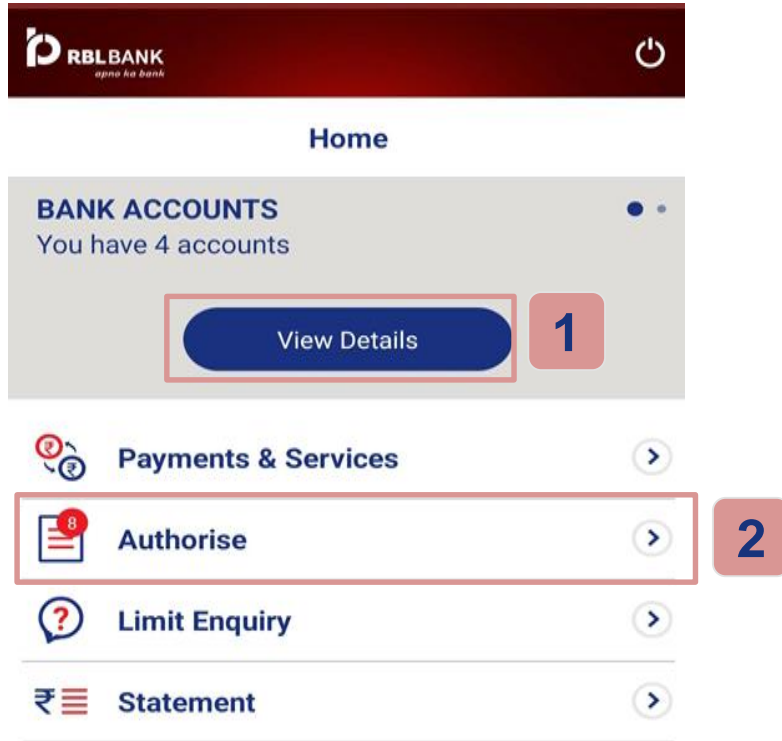


For Maker and View Users

- 1 Select "View Details" to view Account details like account no. and available balance.
- 2 Select "Limit Enquiry" to view Available Limit & Total Limit

Post Login Screen

Post successful login customer will land on this page



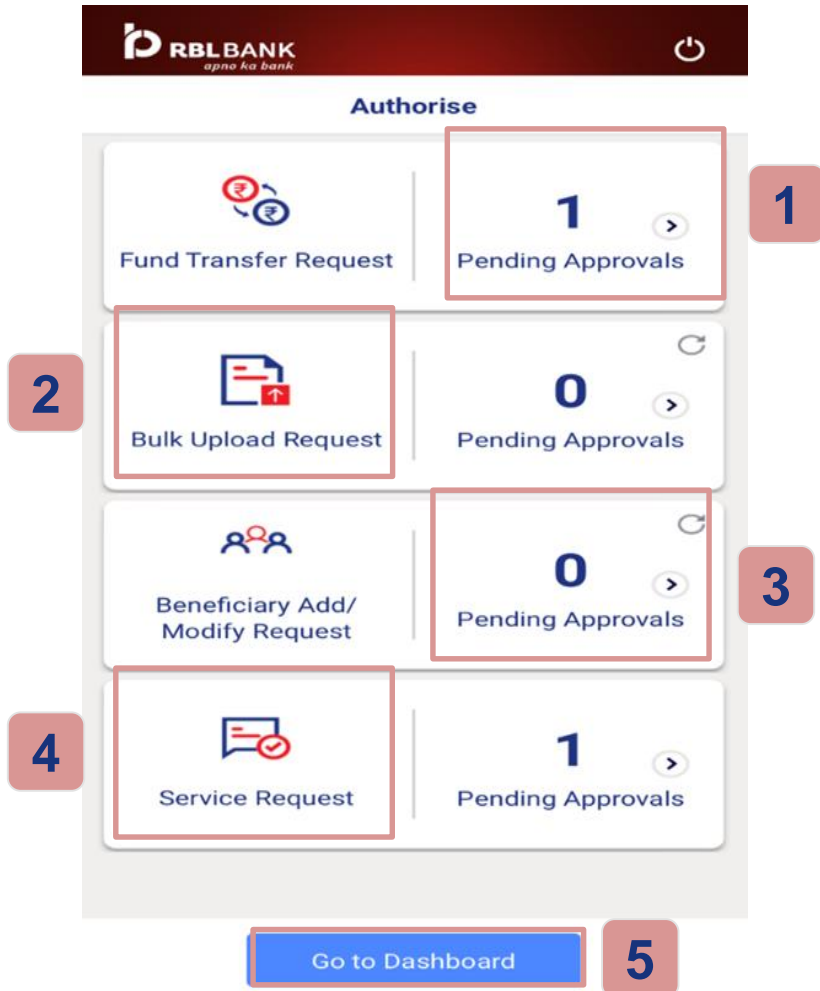
For Dual and Checker Users

- 1 Select "View Details" to view Account details like account no. and available balance.
- 2 Select "Authorise" option to view and approve the requests for Dual and Checker.

How to Authorise request – Checker and Dual User

Authorisation Dashboard - Checker and Dual User

After selecting "Authorise" option on Post Login page, approver will land on this dashboard to approve/reject the request



Options available in Authorisation Dashboard

- 1 Pending transaction authorisation requests pertaining to NEFT , RTGS, IMPS & within RBL Bank can be fetched using this option
- 2 Pending transaction requests pertaining to Bulk Upload can be fetched using this option
- 3 Approval requests regarding Beneficiary Activation & Modify Beneficiary can be fetched using this option
- 4 Pending approvals regarding service request (FD , STOP cheque , Cheque book initiation , Revoke, Stop cheque) can be fetched using this option
- 5 Select "Go to Dashboard" option to view details of Limit Enquiry , Account Balance , Account Statement View & Download

Authorise Request - Checker and Dual user

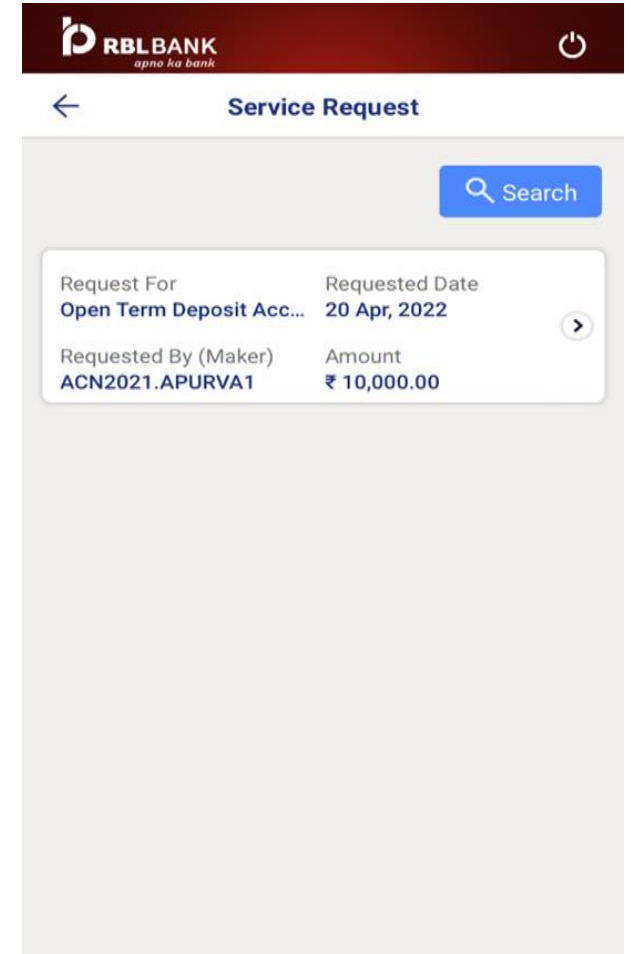
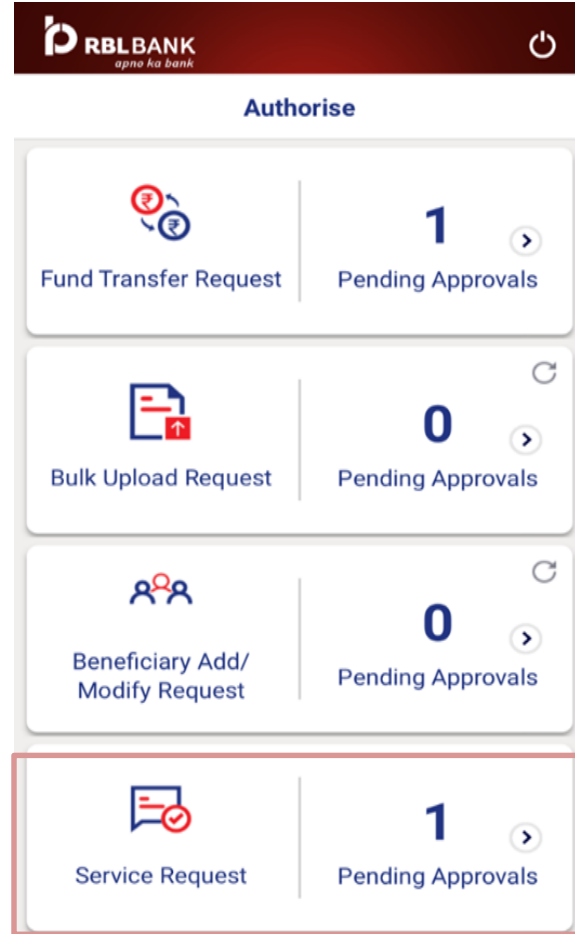
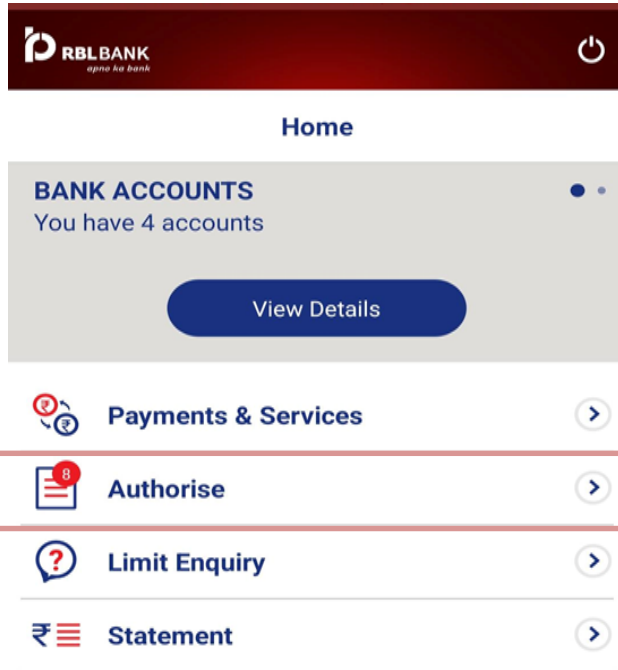
Select "Authorise" option



Select the tab for which approval is pending



After selecting the required tab all the pending approval requests pertaining to that option will be displayed



Authorise Request - Checker and Dual user

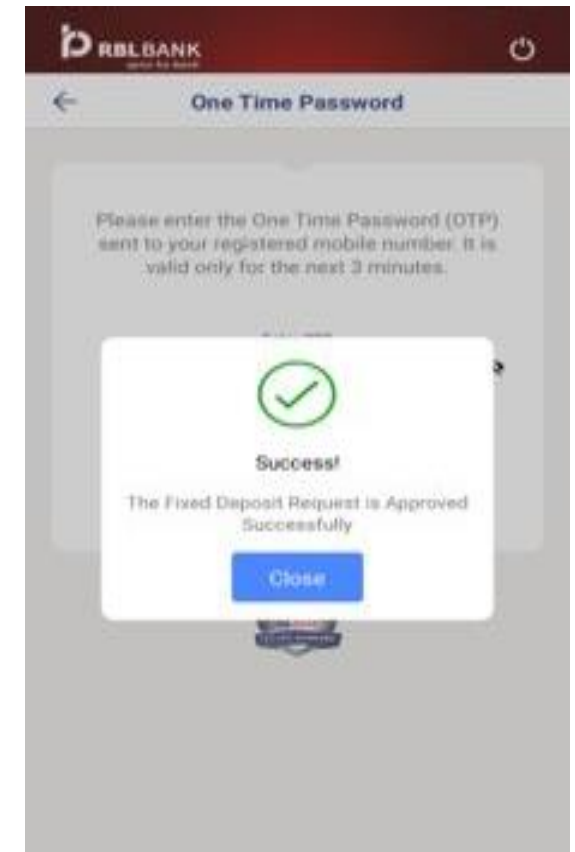
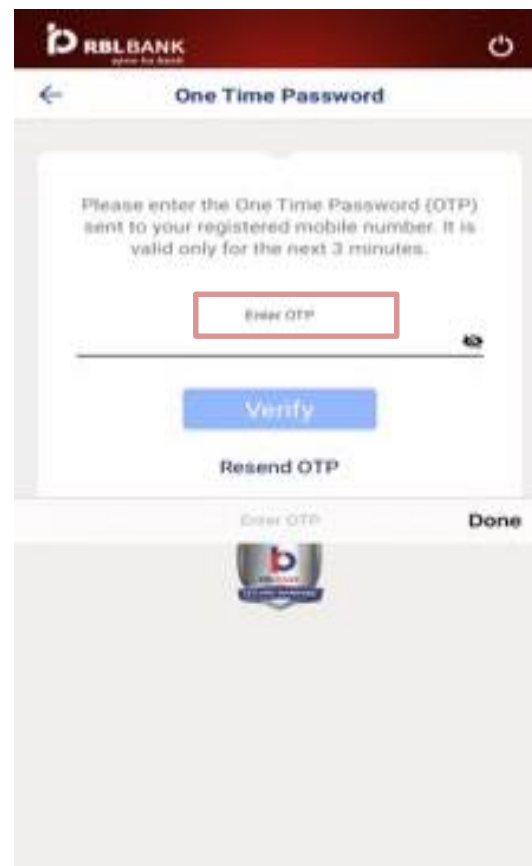
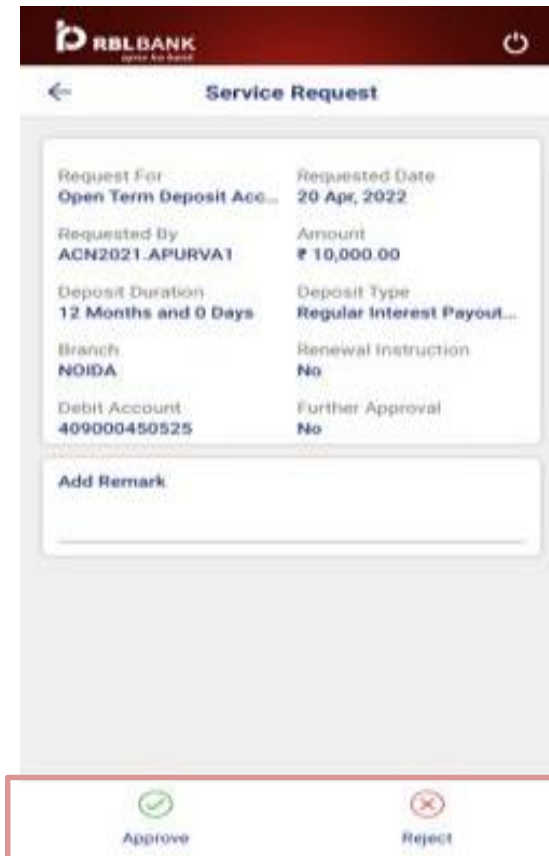
Selecting any one pending approval request will show transaction details. The user will either Approve/Reject. Remark is mandatory for rejection



After Approve/Reject action, user will have to authenticate the same by entering "OTP" sent to the registered mobile number (Transaction access will be blocked on 3 incorrect attempts)



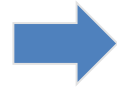
After validating OTP a "Success/Fail" notification pops in



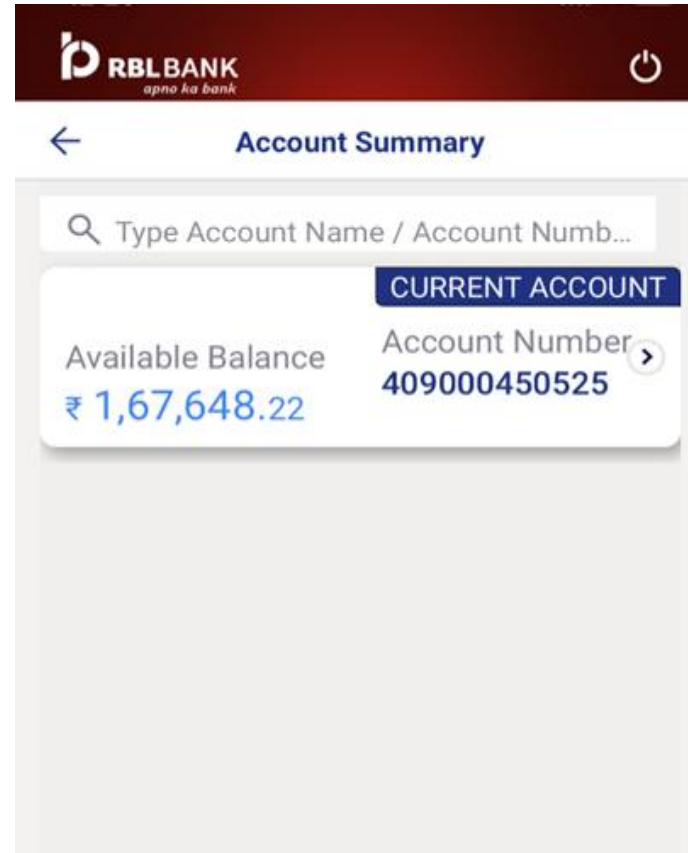
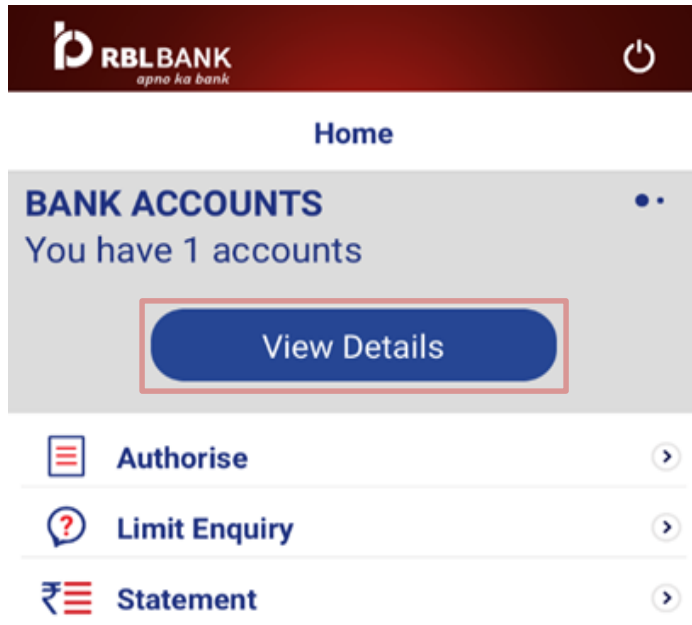
Other Facilities Available in BizBank

Account Balance

On Dashboard the user can view all the CIB linked accounts by sliding and can tap on "View Details" to check the details



Basic account details like Account Type, Available balance and account Number are displayed

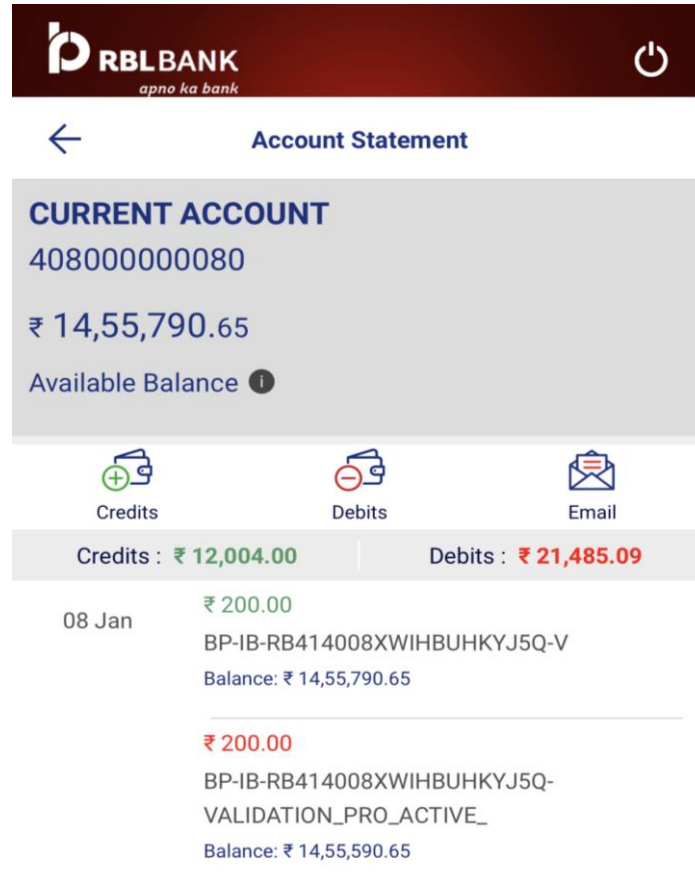
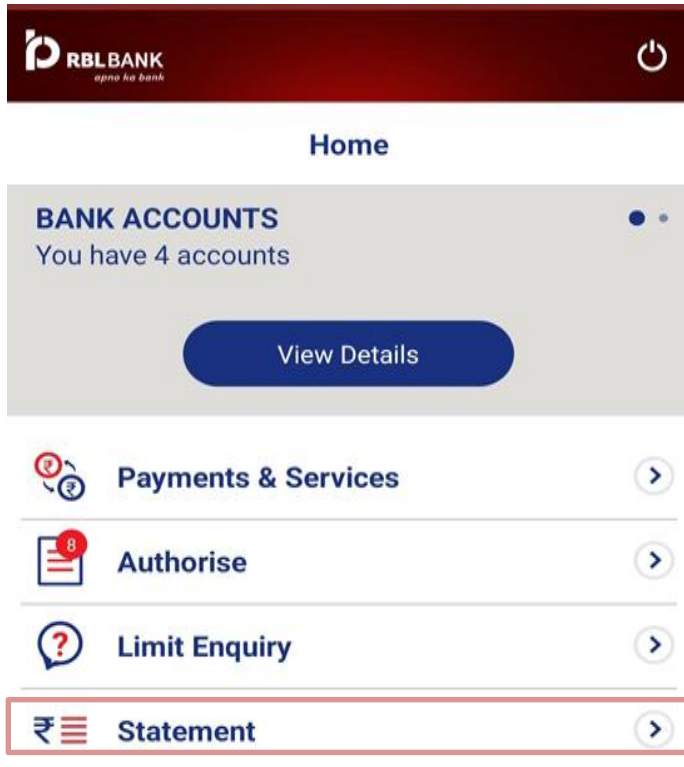


Account Statement

On Dashboard select "Statement" option to view detailed account statements



Statement Screen shows transaction history of the selected account



Account Statement

The screenshot shows the RBL Bank mobile app interface for viewing an account statement. At the top, the RBL Bank logo and tagline 'apno ka bank' are visible. Below the header, the account type is 'CURRENT ACCOUNT' and the account number is '408000000080'. The available balance is ₹ 14,55,790.65. There are three main navigation buttons: 'Credits', 'Debits', and 'Email'. Below these, the summary shows Credits of ₹ 12,004.00 and Debits of ₹ 21,485.09. The transaction list includes three entries: a credit of ₹ 200.00 on 08 Jan, a debit of ₹ 200.00 on 08 Jan, and a credit of ₹ 70.00 on 05 Jan. Numbered callouts 1-5 highlight specific features: 1. Account number field, 2. Credits button, 3. Debits button, 4. Email button, and 5. Transaction list.

For Maker and View Users

- 1 The screen displays the Available Account Balance
- 2 The user can view only Credit transactions
- 3 The user can view only Debit transactions
- 4 Statement will be shared on registered email id (max 92 days date range)
- 5 The screen displays the recent account transactions

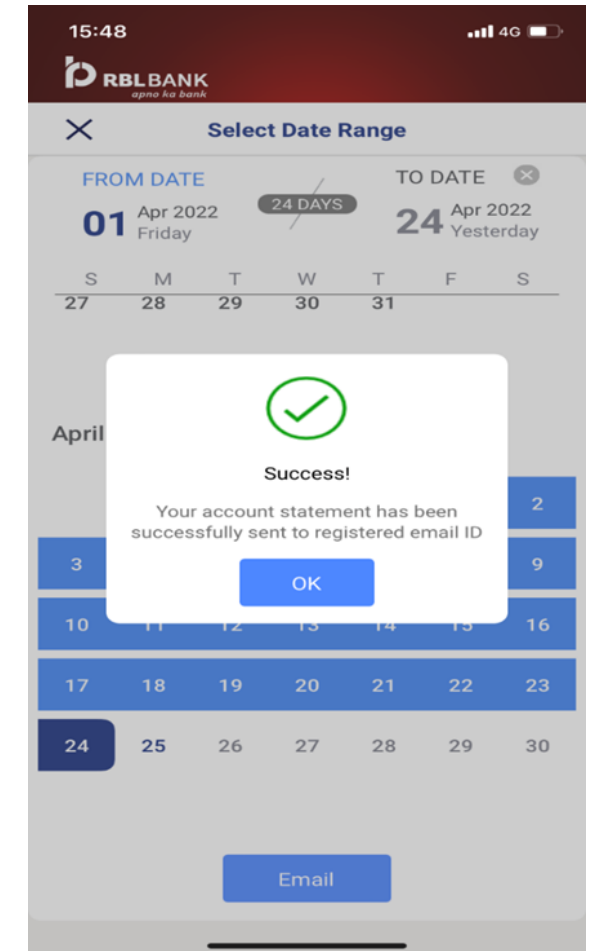
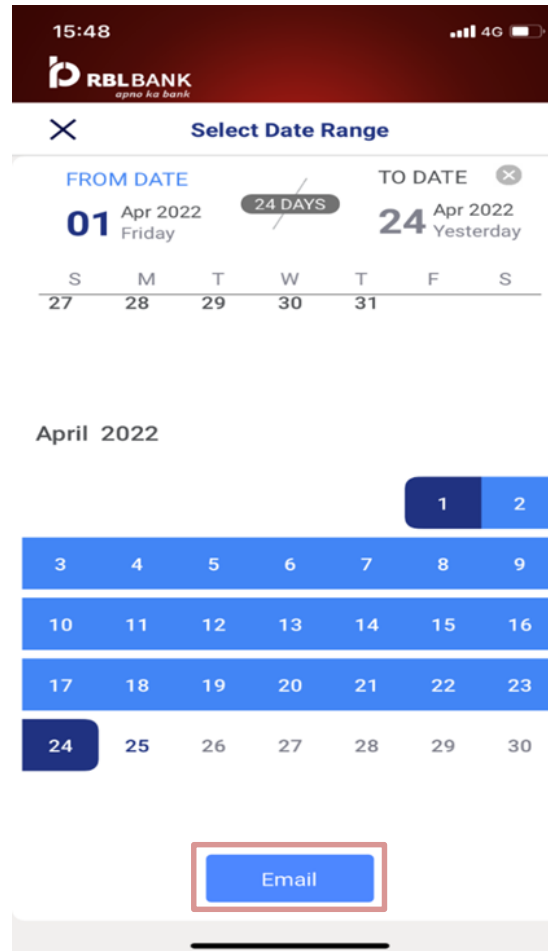
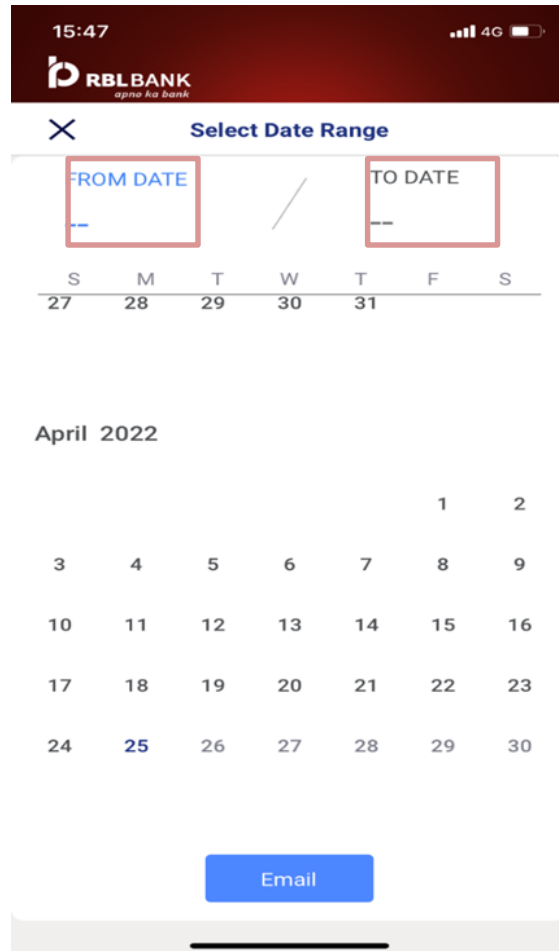
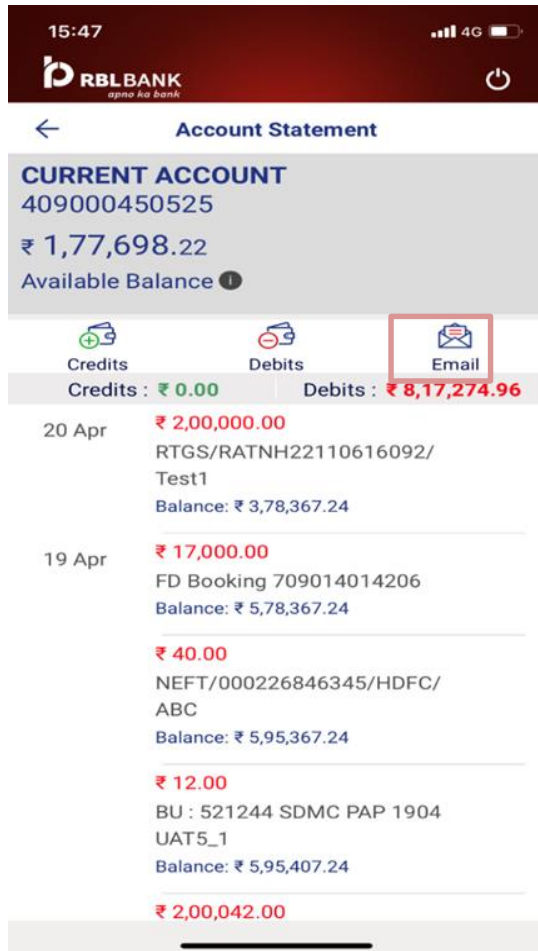
Email Account Statement

Select "Email" option on Account Statement Screen if the user wants statements in Email

Enter "from date" and "to date" from calendar displayed

Select "Email" Tab (Max range of 92 days is allowed)

Account Statement is sent to the customers registered Email ID and Success/Fail message pops in

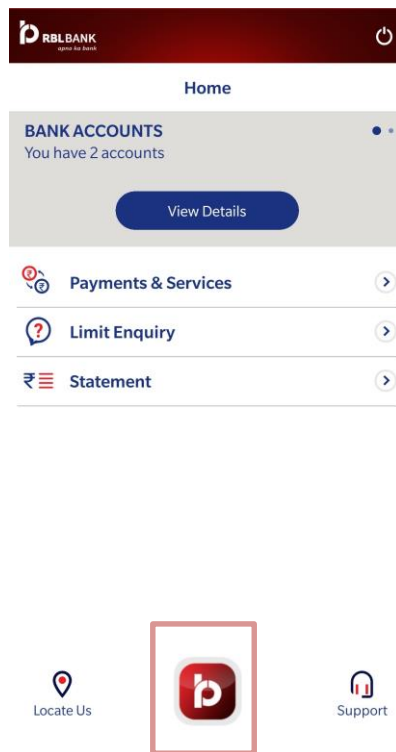


Download Centre - Detailed Statement

Download Account Statement with 500+ records in the desired Format by following steps

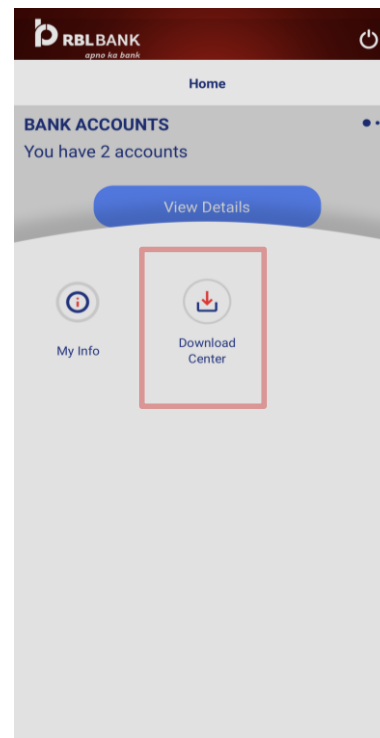
Step 1.

Select the RBL Logo "b" button to view My info and Download Centre



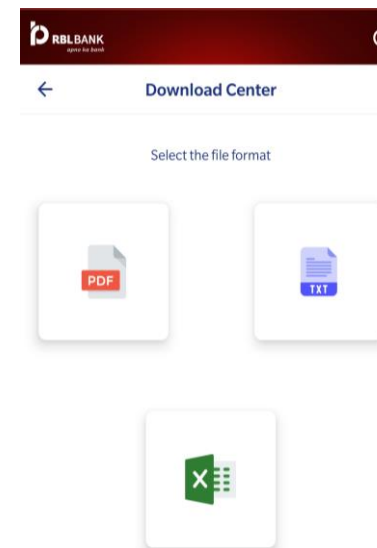
Step 2.

Select "Download Centre" option



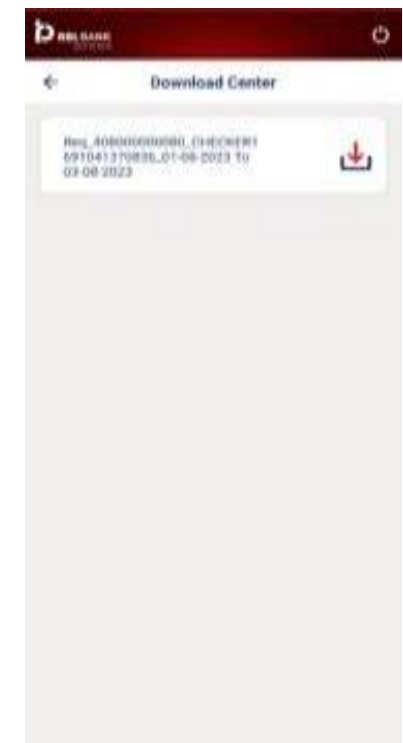
Step 3.

Select the required download option from "PDF, Excel and Word"



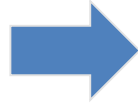
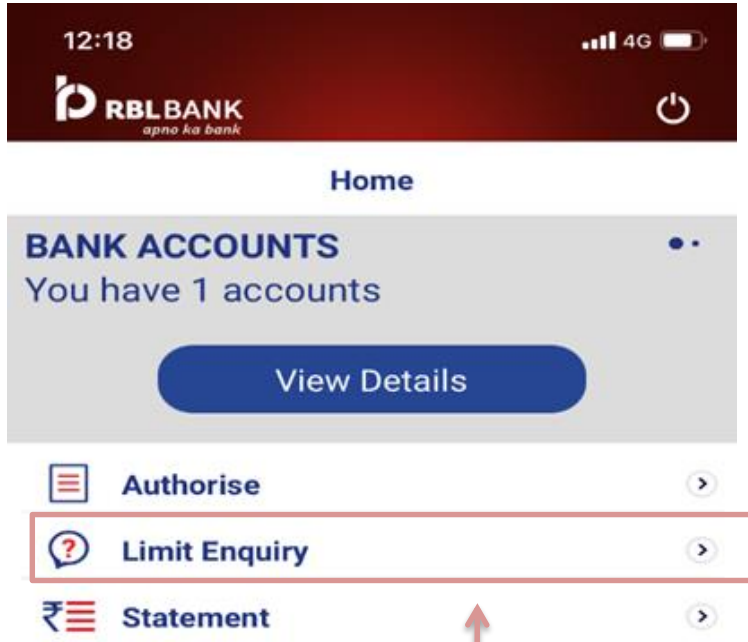
Step 4.

Selected file will be downloaded and sent on registered email ID (The files will be displayed here only if the user has raised a request under "Email Account Statement")



Limit Enquiry

Select "Limit Enquiry" on Dashboard Screen



Available Limit and Total Limit are displayed for all the transaction methods

15:48 4G

RBLBANK
apno ka bank

Limit Enquiry

Transaction Type	Available Limit	Total Limit
Fund Transfer - R...	₹ 5,00,00,000.00	₹ 5,00,00,000.00
IMPS Corporate	₹ 5,00,000.00	₹ 5,00,000.00
NEFT Corporate	₹ 5,00,000.00	₹ 5,00,000.00
Online Payment	₹ 99,99,99,99,99,...	₹ 99,99,99,99,99,...
Quick Transfer,F...	₹ 99,99,99,99,99,...	₹ 99,99,99,99,99,...
RTGS Corporate	₹ 25,00,00,000.00	₹ 25,00,00,000.00

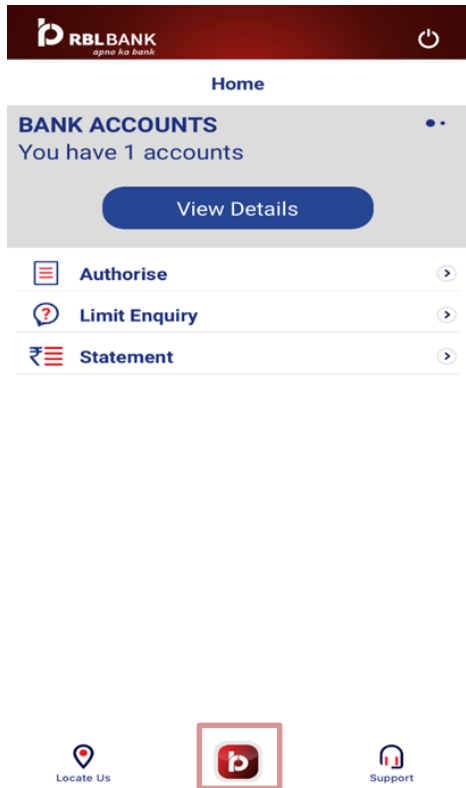
Select "Limit Enquiry" option to view Available & Total Limits

My Info

My Info page shows Account Details of the Selected account

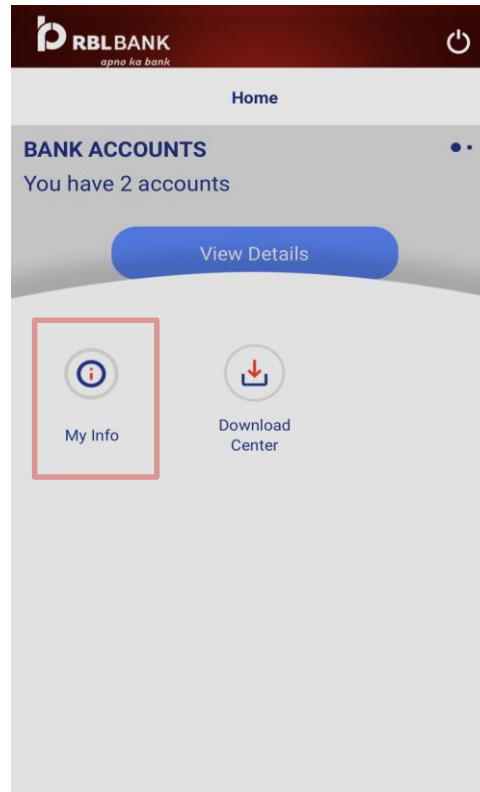
Step 1.

Select the RBL Logo "b" button to view My info and Download Center option



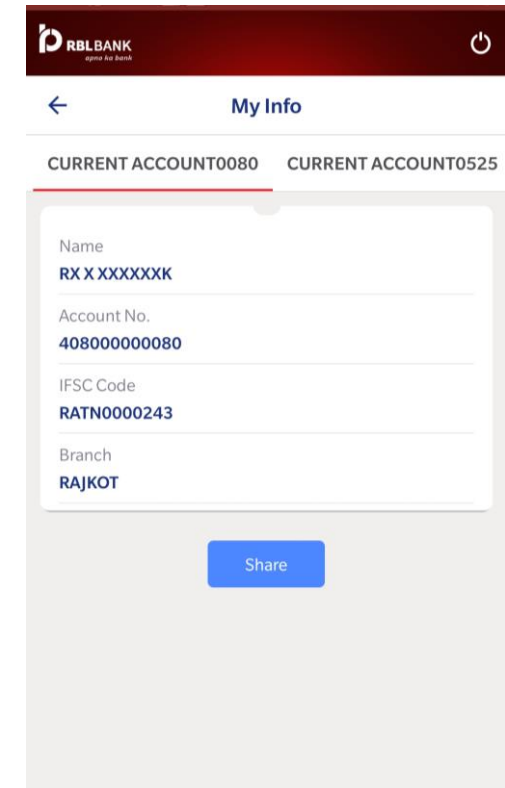
Step 2.

Select "My Info" for detailed information of all the CIB linked accounts held by the user in RBL bank



Step 3.

Select the required Account No. to view all the details like Account Name, Account No, IFSC Code and Branch Name



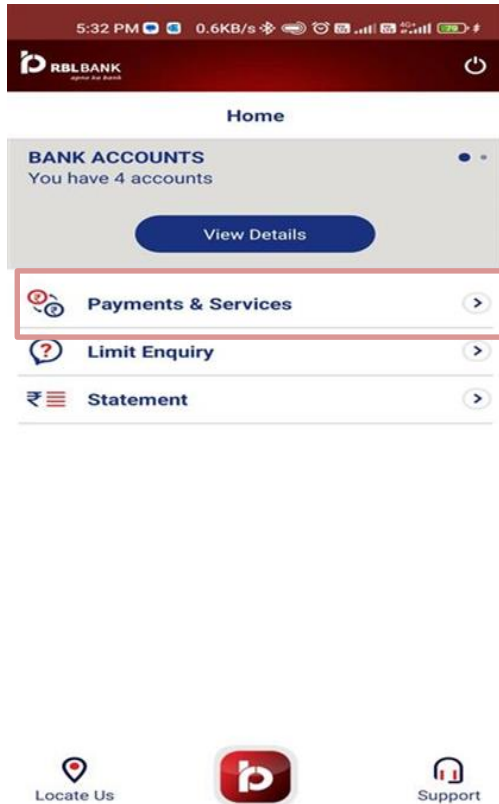
Initiate Payment – Maker and Dual User

Initiate Payment - Maker User

Transfer Funds to own RBL, Other RBL or Other than RBL accounts using IMPS, RTGS and NEFT

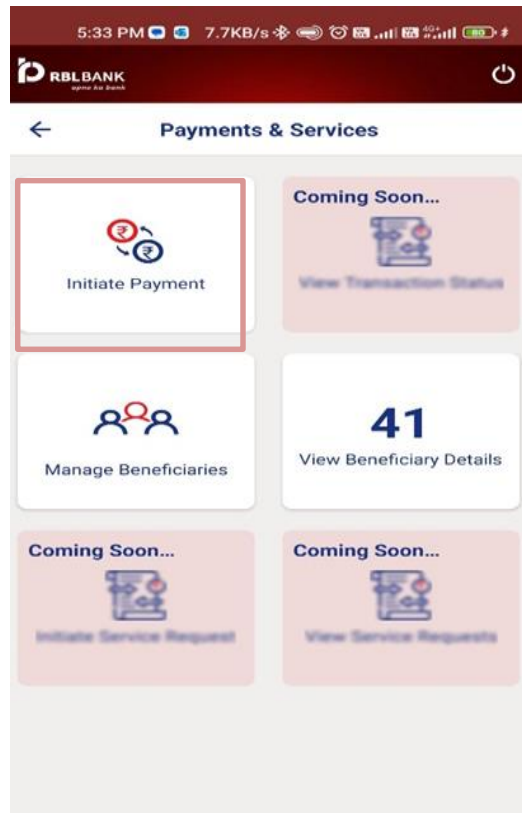
Step 1.

Select the tab "Payments and Services"



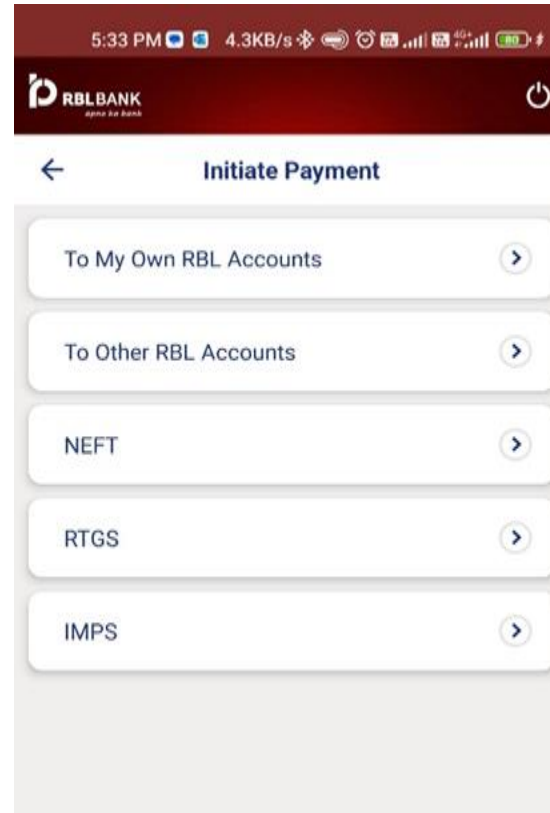
Step 2.

Select the tab "Initiate Payment" to start the transaction



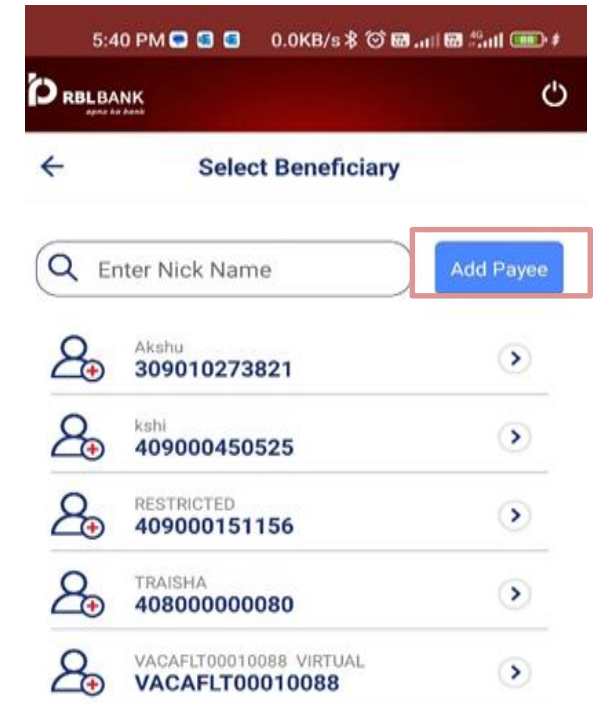
Step 3.

Select the required Payment Type



Step 4.

Select beneficiary if Payee is already added. Select "Add Payee" if the user wants to add the new beneficiary



Initiate Payment - Maker User

Transfer Funds to own RBL, Other RBL or Other than RBL accounts using IMPS, RTGS and NEFT

Step 5.

Select Account no. & Enter all the other Details

5:46 PM 2.5KB/s

RBLBANK

NEFT

Daily Available Limit
₹6,00,000.00

Effective Available Balance
₹22,56,832.23

Transfer From*
SAGARKIRAN-409001647823

Transfer To*
bene add new
11223344556677

Amount (₹)*

Date of Transfer*
21 Dec, 2023 (Today)

Transfer Type*
One Time

Remarks

Continue

Step 6.

Confirm Details and Select Approval Matrix (Min. one approver is mandatory)

5:34 PM 0.2KB/s

RBLBANK

Confirmation

Transfer From
KSHITISHKA 409000450525

Transfer to Payee
RRPOLYPACK

Amount (₹)
₹20,000

Date of Transfer
21 Dec, 2023(Today)

Transfer Type
Recurring Transfer

Frequency
Weekly

Number of Installments
4

Remarks

Approver Details

Rule ID	Authority	Follow Hierarchy	Select
768891	1 L1 + 1 L2	NO	<input checked="" type="radio"/>
768873	1 L1	NO	<input type="radio"/>

Select Approver

Continue

Step 7.

Select the Approver from the list.

5:34 PM 0.5KB/s

RBLBANK

Find Corporate User

Search

User ID	User Name	Role	Select
CHECKER	checker	L1	<input checked="" type="radio"/>
CHECKER1	Akshay Kale	L1	<input type="radio"/>
CHECKER1	Akshay Kale	L2	<input type="radio"/>
CHECKER2	Anto Augusty	L1	<input type="radio"/>
DUAL	dual	L1	<input type="radio"/>

Continue

Step 8.

Validate the Transaction with OTP. (Transaction access will be blocked on 3 incorrect attempts)

5:50 PM 0.0KB/s

RBLBANK

One Time Password

Please enter the One Time Password (OTP) sent to XXXXXX9999. It is valid only for the next 3 minutes

Enter OTP
.....

Verify

Resend OTP

Time remaining
174

1 2 ABC 3 DEF
4 GHI 5 JKL 6 MNO
7 PQRS 8 TUV 9 WXYZ
0

Step 9.

Transaction will be sent to the Selected approvers for approval

6:53 PM 0.1KB/s

RBLBANK

Receipt

SUCCESS

The transaction with reference ID [2626404692] is processed successfully

Payment Details

From Account Number
409001647823

Beneficiary Name
LENGTHCHECK

Beneficiary Account Number
12345678901234567890

Date
21 Dec, 2023

Transaction Amount
₹ 1000.00

Transfer Type
One Time

Transaction Status
Success

UTR Number
NEFTRATNN23355257778

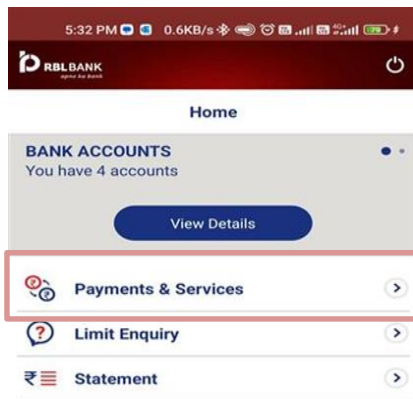
Done New

Initiate Payment - Dual User

Transfer Funds to own RBL, Other RBL or Other than RBL accounts using IMPS, RTGS and NEFT

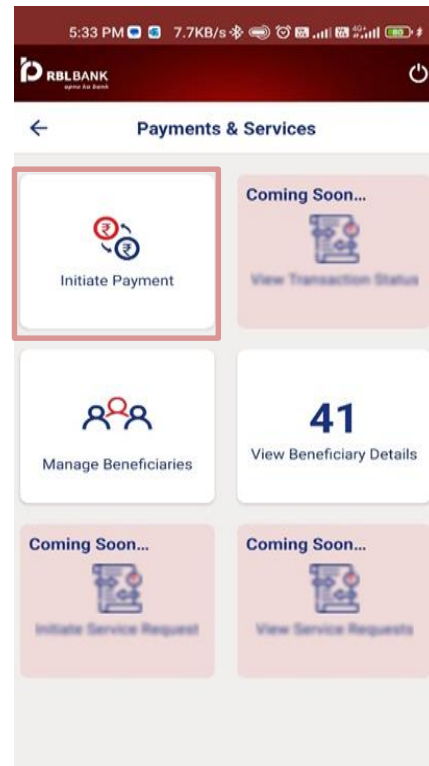
Step 1.

Select the tab "Payments and Services"



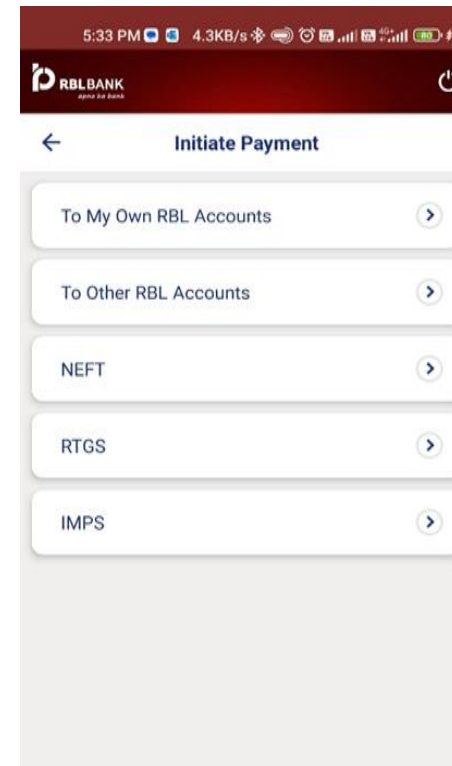
Step 2.

Select the tab "Initiate Payment" to start the transaction



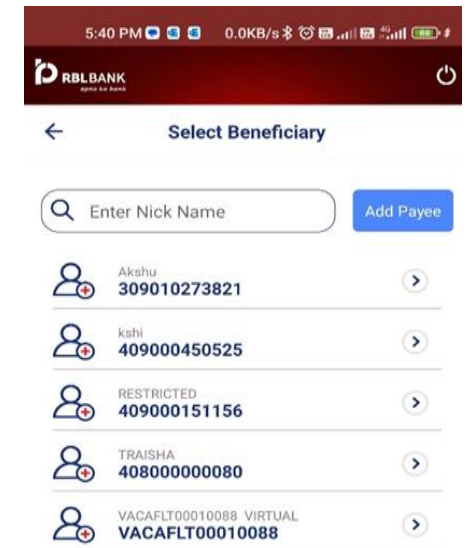
Step 3.

Select the required Payment Type



Step 4.

Select beneficiary if Payee is already added. Select "Add Payee" if the user wants to add the new beneficiary



Initiate Payment - Dual User

Transfer Funds to own RBL, Other RBL or Other than RBL accounts using IMPS, RTGS and NEFT

Step 5.

Select Account no. & Enter all the other Details

RBL BANK apno ka bank

← **NEFT**

Daily Available Limit
₹6,00,000.00

Effective Available Balance
₹22,56,832.23

Transfer From*
SAGARKIRAN-409001647823

Transfer To*
bene add new 11223344556677 [Change](#)

Amount (₹)*

Date of Transfer*
21 Dec, 2023 (Today)

Transfer Type*
One Time

Remarks

[Continue](#)

Step 6.

User can "Confirm or Modify" the Details

RBL BANK apno ka bank

← **Confirmation**

Transfer From
KSHITISHKA 409000450525

Transfer to Payee
2 BENE

Amount (₹)
₹ 500

Date of Transfer
08 Jan, 2024 (Today)

Transfer Type
One Time

Remarks

[Modify](#) [Confirm](#)

Step 7.

Validate the Transaction with "OTP" (Transaction will be blocked on 3 incorrect attempts)

RBL BANK apno ka bank

← **One Time Password**

Please enter the One Time Password (OTP) sent to XXXXXX9999. It is valid only for the next 3 minutes

Enter OTP
.....

[Verify](#)

Resend OTP

Time remaining
174

1 2 ABC 3 DEF
4 GHI 5 JKL 6 MNO
7 PQRS 8 TUV 9 WXYZ
0 ✓

Step 8.

After validating the OTP "Success/Fail" Screen pops in

RBL BANK apno ka bank

← **Receipt**

[SUCCESS](#)

The transaction with reference ID [2626404692] is processed successfully

----- Payment Details -----

From Account Number 409001647823	Beneficiary Name LENGTHCHECK
Beneficiary Account Number 12345678901234567890	Date 21 Dec, 2023
Transaction Amount ₹ 1000.00	Transfer Type One Time
Transaction Status Success	UTR Number NEFTRATNN23355257778

[Done](#) [New](#)

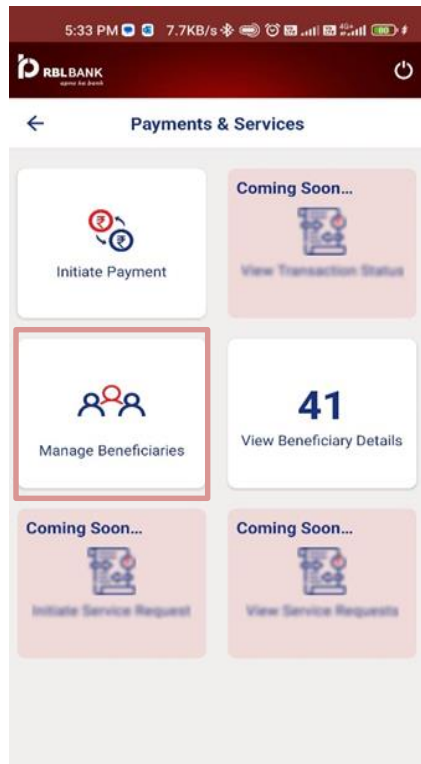
Manage Beneficiaries – Maker and Dual User

Add Beneficiary - Maker User

Maker can initiate the new beneficiary addition for both RBL and non RBL beneficiaries. Addition requests will be sent for approval to Checker/Dual users. Add beneficiary option is available under Payments & Services menu.

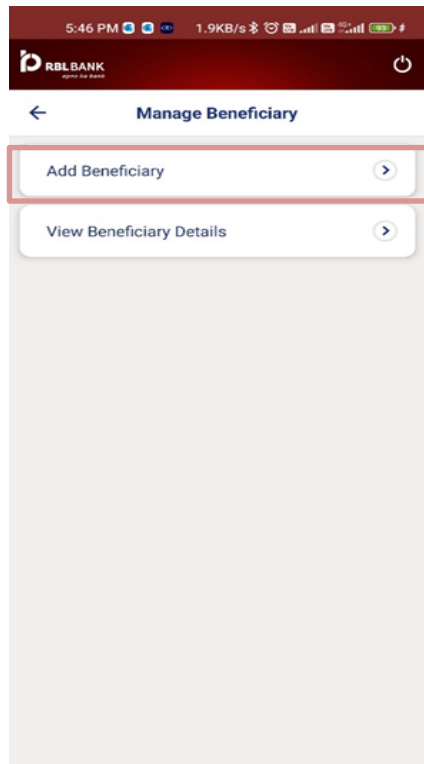
Step 1.

Select the tab "Manage Beneficiary"



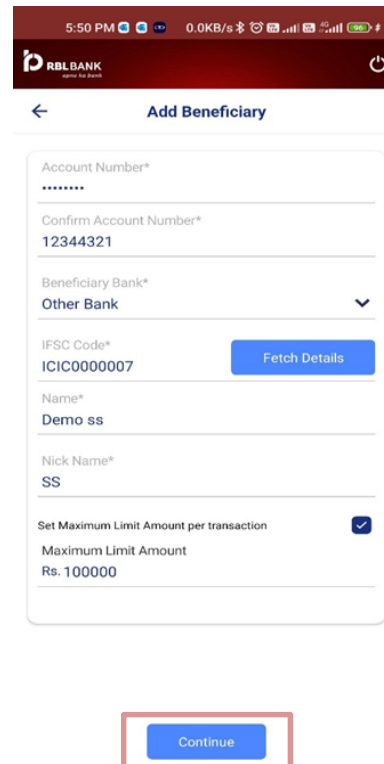
Step 2.

Select "Add Beneficiary"



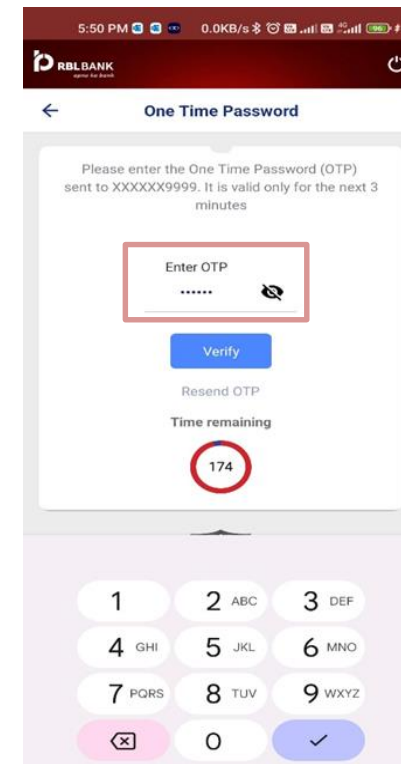
Step 3.

Enter all the details



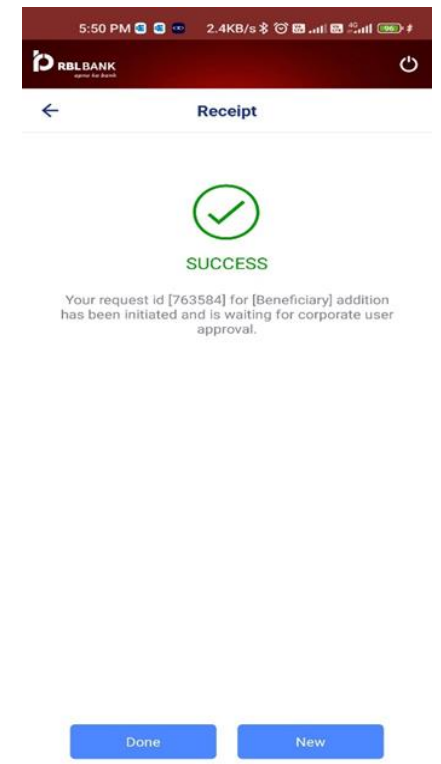
Step 4.

Authorise the transaction with "OTP" (Transactions will be blocked on 3 incorrect attempts)



Step 5.

After validating the OTP "Success/Fail" Screen pops in

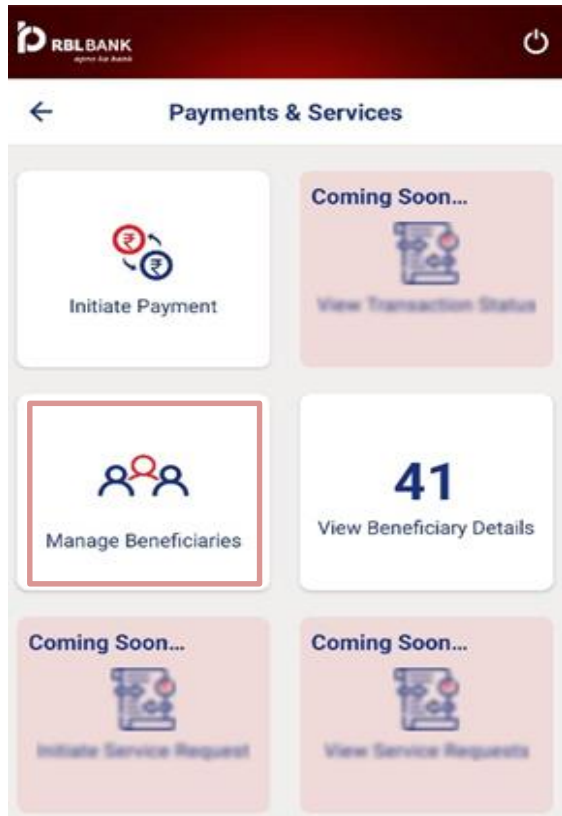


Add Beneficiary - Dual User

Dual User can add the new RBL or non RBL beneficiaries. Option is available under Payments & Services menu.

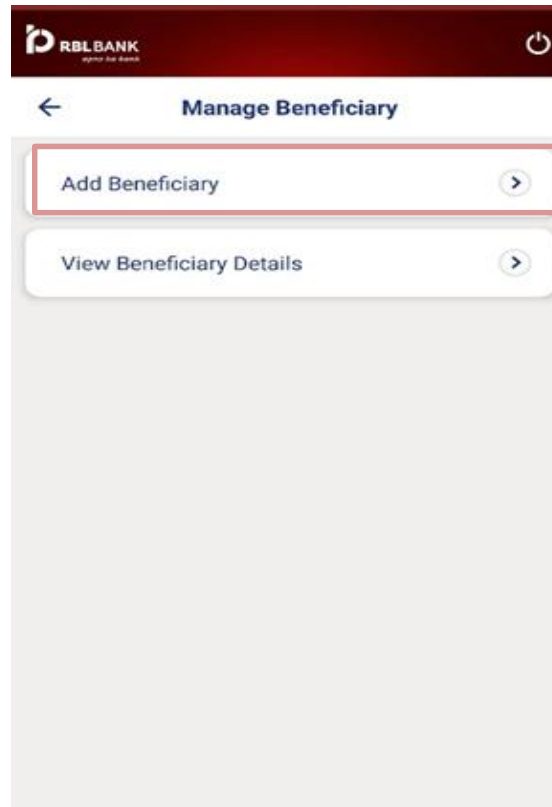
Step 1.

Select the tab "Manage Beneficiary"



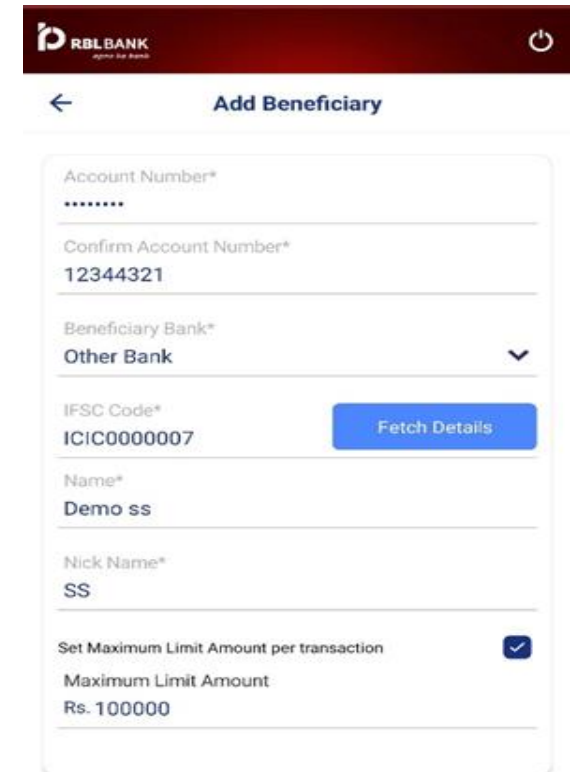
Step 2.

Select "Add Beneficiary"



Step 3.

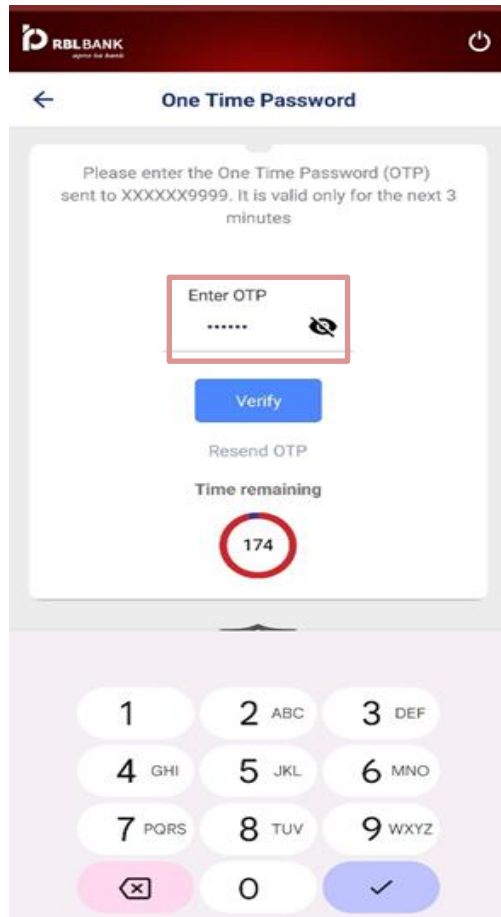
Enter the Beneficiary Details like account no, Confirm account no, Name etc.



Add Beneficiary - Dual User

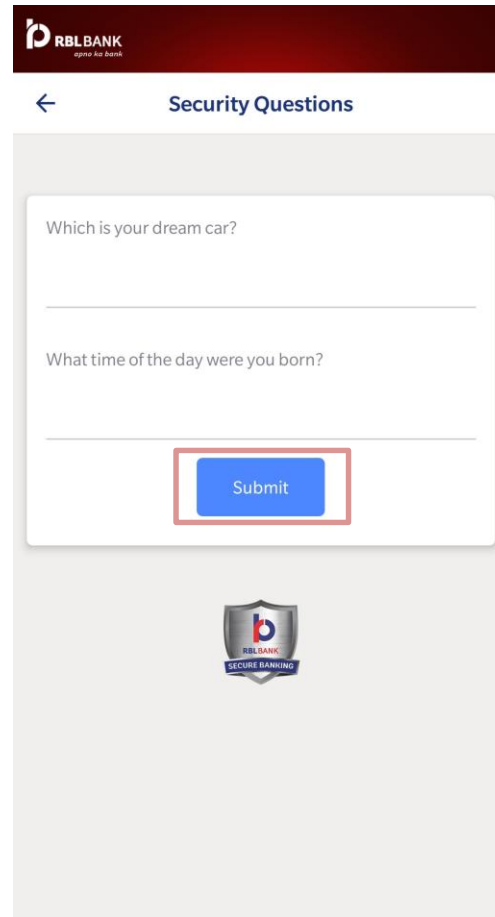
Step 4.

Authorise the transaction with "OTP"



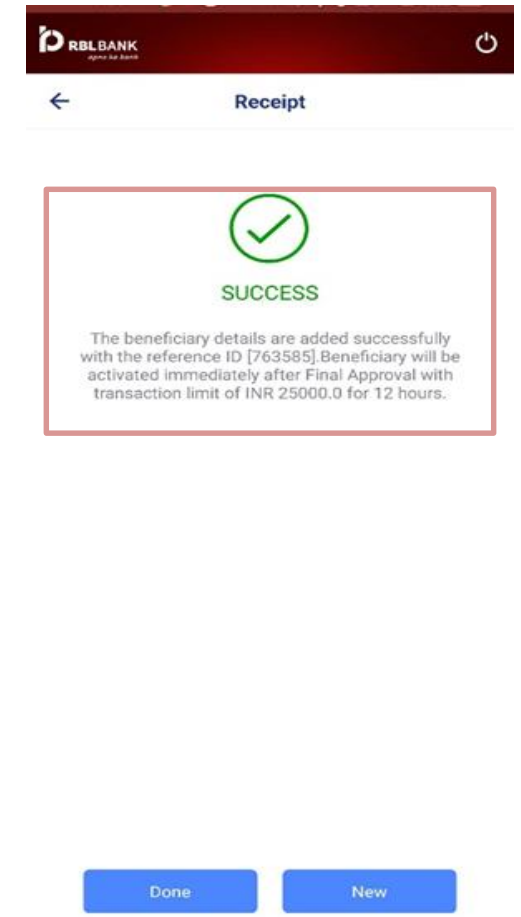
Step 5.

Answer security Questions and select Tab "Submit"(Transaction will be blocked on 3 incorrect attempts)



Step 6.

After validating the OTP "Success/Fail" Screen pops in. The user can only transfer maximum upto Rs 25,000/- during the cooling period of 12 hours.

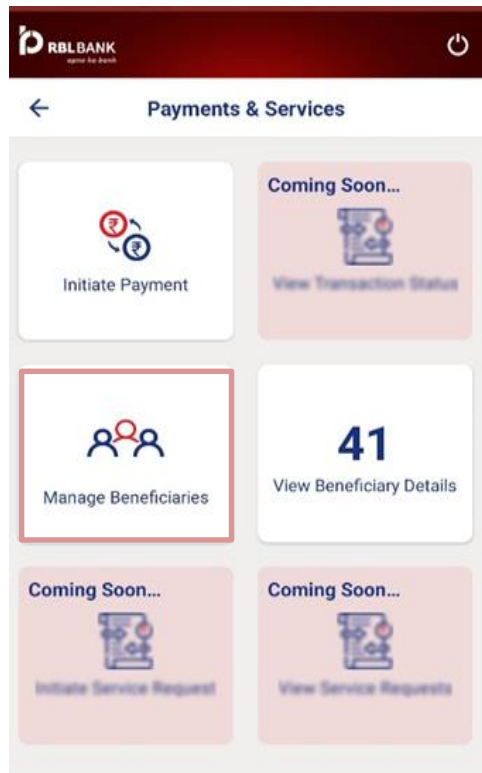


View Beneficiary

All the users of particular Corporate ID can view the already added beneficiaries.

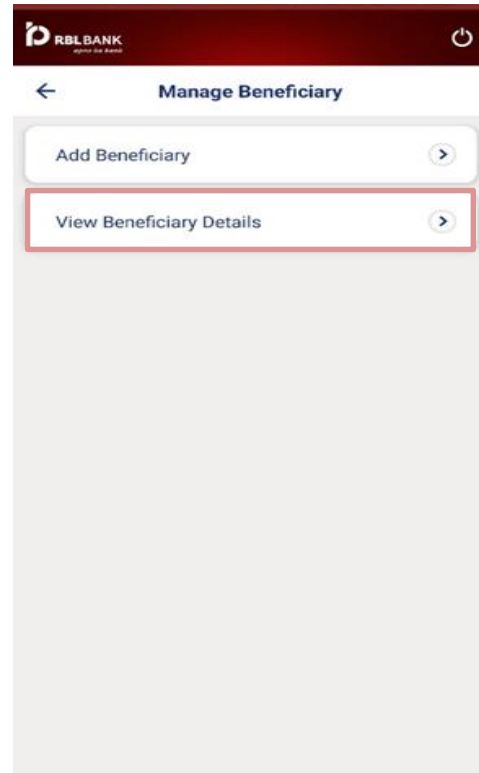
Step 1.

Select the tab "Manage Beneficiary"



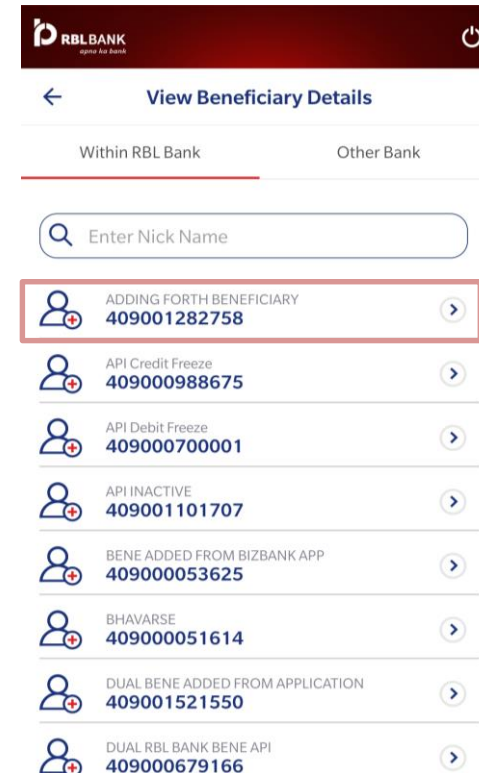
Step 2.

Select "View Beneficiary Details"



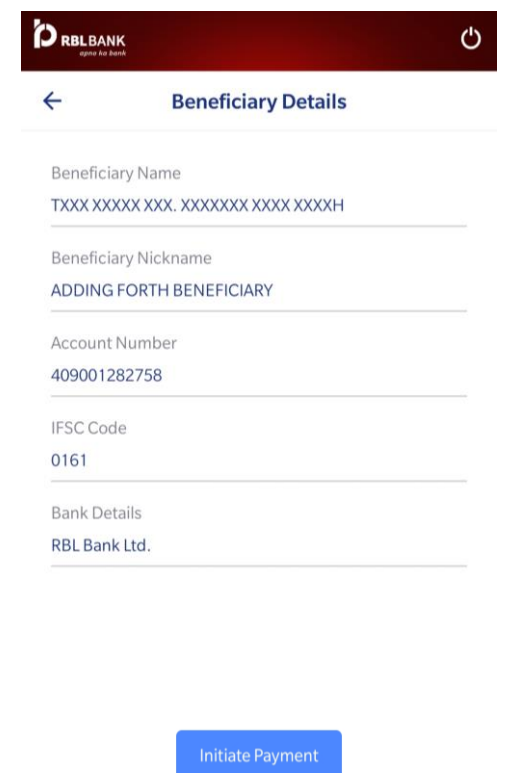
Step 3.

Select required beneficiary to view details. The user will only be able to view the beneficiary



Step 4.

Selected Beneficiary Details like Name, Account no, IFSC Code and Bank details will be displayed





**THANK
YOU!**

RBL Bank Limited

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