

CUSTOMER INFORMATION FORM (For Non - Individual entities)







· · · · · · · · · · · · · · · · · · ·	Branch DDMMYYYY
Entity Customer ID New (For Existing Customer)	R-KIT Application Date If selected: Please fill Customer ID & Account number on Page 3 under Bank Use Section.
*Entity Detail *Name	
Date of Incorporation DDMMYYYY Country of Incorporation	
	No
*Constitution 1 Partnership 2 Private Ltd 3 Sole Proprietorship 4 Publ	ic Ltd 5 Public Sector 6 HUF 7 Trust
8 Club 9 Society 10 Association 11 Statutory Body 12 LLP	13 Others If "others" fill as per Bank's KYC policy
*Industry Type 1 Manufacturing 2 Construction 3 NBFC 4 Non Profit Organiza	ation 5 Micro Enterprises 6 Others
*Annual Turnover 1 0 - 5 Lakh 2 5 - 10 Lakh 3 10 - 25 Lakh 4 25 Lakh - 1 Cr. 5 1 - (Avg. income for corp.)	If "others" fill as per Bank's KYC policy 5 Cr. 6 5 - 50 Cr. 7 50 - 100 Cr. 8 > 100 Cr.
*Address Details	
☐ Preferred Mailing Address	
*Address Line 1	
Address Line 2	
Address Line 3 *City *City	
*State	*Pin Code
Country Code STD Code Phone No	
Fax No.	(For receiving SMS Alerts)
Email ID	
(For e-statement & e-elerts) Registered Address Same as Mailing Address	
*Address Line 1	
Address Line 2	
Address Line 3	
*State	
Contact Details	
Country Code STD Code Phone No	Extension
Fax No.	
Email ID	
*Details of Partner/Director/Trustees/Karta/Authorised Signatory Name Designation	Customer ID No. (If existing customer)
Traine Designation	
1	
2	
3	
4	
Direct Popling Channel Poqueet	



	*Nature of Account(s) to be open							
	Savings Account	Current Acco	unt _		☐ Fixed	Deposit		
	Scheme Name			Scheme Name			Scheme Name	
	Flexi Fixed Deposit	Recurring De	posit .	Scheme Name	*AMB/A	QB₹		
		e e e e e e e e e e e e e e e e e e e		Scriottis Hallie				
	*Mode of Operation		_					
	1 Singly 2 Jointly 3 Either (No Debit Card will be issued)	er or Survivor 4 Forme	r or S	urvivor 5 As per B	loard Resolutions	6 Others		
_	Initial Payment Details :							
	Initial Amount : ₹		In Wo	rds				
	Cash Amount Cheque No.		Dated		Y Y Drawn	on.	Bank.	
		Dalait to man DDI Dom			Diawii			
	Note: If the Initial amount of account opening is in	Debit to my RBL Bar a cash then customer should visit the		in person and obtain official	receipt.	Branch (Code	
	Cheque Book Yes Debit Card	1st 2nd 3rd 4th	SI	/IS Alert 🔲 Email A	lert			4
	No (Not applicable for FD / RD)			e registered for e-mail / SMS a s - for Current Account above F				5
				est branch or www.rblbank.com		Please provide your e-mail add		Save a tr
	Fixed Deposit Details		1 1	-		D Interest		
	Amount ₹.	Paise		Tenure	Months	Days Rate	% p.a.	
	Amount in Words							
	☐ Cash Amount ☐ Cheque No.		Dated		Drawn	on	Bank,	
	Branch	Debit to my RBL Bar				Branch	Code	
	Note: If the Initial amount of account opening is in		branch	in person and obtain official				
	Interest Payout 1 Monthly 2 Frequency:	2 Quarterly 3 Half Yearly		1 Calendar	2 Anniversar interest payout will be	•		
	4 At Maturity	<i>'</i>				be as per deposit anniver	sary	
	Maturity Instructions							
	Renew Principal & Interest 2	Renew Principal & Repay I	nteres	t 3 Do Not Rene	ew			
	Interest/Maturity payment to	Account Number				OR DD/PO to	Mailing Address	
	Br	anch Code						
	Sweep-In Instruction							
	Sweep-in is the facility of linking Saving.	s / Current Account with Term Dep	osit Ac	count. In case of insufficien	nt balance, the linked T	erm Deposit shall be br	oken prematurely on	
	Last In First Out basis (in the order of se							
	in facility will not be allowed.	Savings / Curi	ent Acc	ount No.		Branch	Code	
	☐ I wish to avail Over Draft facility	in my Savings / Current Ac	count	No			st the above	
	mentioned deposit as per the T8			NO.				
	Note: In case if we do not received specific instruction		•	osit. we will renew the Fixed D	Deposit for the original to	erm as of the Fixed Deposi	t, at the applicable rate of	
	interest prevailing on the day of maturity / renewal of would be required to surrender the discharge FD rec	of Deposit and send you an fresh adv	ce. If yo	I have been issued FD receip	t against your deposit ar	nd your maturity instruction		
		•			•			
	Recurring Deposit Details			MATHERITY INCTRI	ICTIONS	1		
	Monthly Installment Amount ₹.			(Auto renewal not supported)		Interest Rate	% p.a.	
	Amount in Words			Payment of Deposit	on Maturity by			
			_	☐ Transfer to Acco	ount No.			
	Tenure: Months Start Da	ate D D M M Y Y Y	Υ	Branch Code		OR DD/PO t	o Mailing Address	
	Standing Instruction For Recurring Deposit							
	☐ I/We authorize RBL Bank to debit Monthly installment of ₹.							
	from my/our Operative Account No.				ch Code			
	In case of Fixed Deposits & Recurring Depo				er or Survivor' Accou	unt holders can mand	ate	
	to allow premature withdrawal by one of the *In case of 'Yes', please provide a specific				es 🗌 No			
	(Format/copy available with Branch)	,and an acp	JUN 1010	are talk perpose				
	Other Bank Details							
	I / We declare that I/We do not enjoy as	ny credit facilities with any ban		/ We declare that I/We	enjoy the following o	credit facilities with ot	hers banks at present	
	Bank Name	Amount		Bank Name	1	Amo	ount	
						1		



Only For Sale Propritorship apno Ka bank					
Nomination /We wish to make a nomination for above account Yes No. (Only one individual nominee permitted) Form DA 1: As per RBI guidelines, I / We confirm that I / we have been explained about the benefits of nomination facility to my / our bank account by					
RBL Bank official. However, I/ we state that in-spite of the explanation of the said benefits, I/ we do not wish to nominate any person to the above					
mentioned Bank Account. Request you to kindly process my / our account opening form without the nomination facility					
Nomination under Section 45 ZA of the Banking Regulation Act, 1949 and Rule 2(1) of the Banking Companies (Nomination) Rules 1985 in respect of bank deposits.					
I/We (Name)————————————————————————————————————					
RBL Bank.					
Name Address: Same as primary application:					
If different from primary applicant					
Relationship with depositor, if any Age Years. If nominee is a minor, his / her date of birth: DDMMYYYYY					
*As the nominee is a minor on this date, I / We appoint (name)					
Relationship with the minor* Address: Same as primary applicant: If different from primary applicant					
to receive the amount of the deposit on behalf of the nominee in the event of my / our / minor's death during the minority of the nominee.					
Nomination details to be displayed on statement / passbook					
Signature of witness ** Signature of witness					
Name — Na					
Address Address					
Date: Signature of Joint holder(s) *Strike out if nominee is no a minor. **Where deposit is made in the name of a minor, the nomination should be signed by a person lawfully entitled to act on behalf of the minor.					
**Witness attestation is needed only for Thumb-Impression(s)					
For Bank Use Only					
Know Your Customer Details (KYC) HUF Public LTD. Pvt. LTD Society Trust Partnership Sol. Prop. Other *Document Type					
*Document 1 *Document 2 *Document 3					
*Doc ID No					
Place of Issue					
Date of Issue					
Expiry Date					
I have met Mr. / Ms in person. I hereby confirm the identity and address.					
The form has been filled and signed in my presence. The original documents have been verified by me. I confirm that I have visited the communication address of the entity and confirm that I have met					
(name of the authorised signatory of the entity) at the communication address of the entity as mentioned in the account opening form'					
I confirm that I have visited the communication address of the entity and confirm that I have met (name of the authorised signatory of the entity) at the communication address of the entity as mentioned in the account opening form' Name of Bank Official Signature of Bank Official Emp. ID					
Name of Bank Official Signature of Bank Official Emp. ID					
*Branch Code Preferred Customer ID 2 0 Prefix Preferred/R-KIT Customer ID					
Savings Account					
Fixed Deposit					
Flexi Fixed Deposit Do Not Call Exports/ Imports involved Yes No					
*Customer Type ☐ Pvt. / Public Ltd ☐ Non Individual Risk Categorization ☐ L ☐ M ☐ H					
*Customer Type Pvt. / Public Ltd Non Individual Risk Categorization L M H Promo Code					
Promo Code					
Promo Code					



For Bank Use Only Cont.				apno ka bai		
*Expected No. of Transaction	ns Annually 1 < 250 2 250 - 500 3	3 500 - 1000 4 100	0 - 2500 5 >2500			
Expected Transaction Amount - (₹. In lacs)						
*Cash Deposits - Annual	1 0 - 5 Lakh 2 5 - 10 Lakh 3 10 - 25 Lakh	4 25 - 50 Lakh 5 50	Lakh - 1 Cr. 🙃 1 - 8	5 Cr. 7 5 - 10 Cr. 8 > 10 Cr.		
*Cash Withdrawal - Annual	1 0 - 5 Lakh 2 5 - 10 Lakh 3 10 - 25 Lakh	4 25 - 50 Lakh 5 50	Lakh - 1 Cr. 6 1 - 5	5 Cr. 7 5 - 10 Cr. 8 > 10 Cr.		
*FCY Inward - Annual	1 0 - 5 Lakh 2 5 - 10 Lakh 3 10 - 25 Lakh	4 25 - 50 Lakh 5 50	Lakh - 1 Cr. 6 1 - 5	5 Cr. 7 5 - 10 Cr. 8 > 10 Cr.		
*FCY Outward - Annual	1 0 - 5 Lakh 2 5 - 10 Lakh 3 10 - 25 Lakh	4 25 - 50 Lakh 5 50	Lakh - 1 Cr. 6 1 - 5	5 Cr. 7 5 - 10 Cr. 8 > 10 Cr.		
*Domestic Inward	1 0 - 5 Lakh 2 5 - 10 Lakh 3 10 - 25 Lakh	4 25 - 50 Lakh 5 50	Lakh - 1 Cr. 6 1 - 8	5 Cr. 7 5 - 10 Cr. 8 > 10 Cr.		
*Domestic Outward	1 0 - 5 Lakh 2 5 - 10 Lakh 3 10 - 25 Lakh	4 25 - 50 Lakh 5 50	Lakh - 1 Cr. 6 1 - 5	5 Cr. 7 5 - 10 Cr. 8 > 10 Cr.		
Bus. Seg.	Promo Code MIS Code 3	Mis	Code 4			
MIS Code 5	MIS Code 6 MIS Code 7					
*Source of Income 1 S	Salary 2 Business Income 3 Investment In	come 4 Agriculture	5 Others			
Checked I	by Signature of Ba	ank Official	Emp. ID			
Deslavation						
Declaration I/We am / are residents of India. I/We, declare that the information furnished by me / us is true and correct. I/We, the undersigned have read and understood and agree to abide and be bound by all the provisions of the Terms & Conditions published on the bank's website www.rblbank.com governing the opening of all my / our accounts, present and future with RBL Bank and those relating to various services including but not limited to ATMs / Debit Card / Mobile Banking / Internet Banking / Phone Banking / Bill Payment Facility etc. I / We understand that the Bank may at its sole discretion discontinue any of the services completely or partially without any notice to me /us. I agree that the Bank may debit my account for service charges as applicable from time to time. I/We agree that if the premature withdrawal is permitted at my/our request, the payment of interest on the deposit may be allowed in accordance with the prevailing stipulations laid down by the Bank / Reserve Bank of India from time to time. I/ We authorise the Bank or its agents to make references/ enquiries as may be necessary and to exchange / share/ part with any/ all information with credit bureaus/ statutory bodies/ other agencies as may be deemed necessary or appropriate. Declaration under 'Foreign contribution (Regulation) Act, 2010 and foreign contribution (Regulation) Rules, 2011 1. I/We confirm that as part of the regular operations, I/we do not receive any foreign contribution from abroad and if in future we will be receiving the same then we will inform the bank in advance with sufficient notice. OR 2. I/we confirm that as a part of the regular operation, we receive foreign contribution from abroad. Separate approval from ministry of home affairs (MHA) has been sought for crediting the foreign contributions with the FCRA Account with						
	Authorised Signatory 1		Authorised Signa	atory 2		
Signature of A	uthorised Signatory in black ink with stamp	Signature	of Authorised Signatory in	black ink with stamp		
	Authorised Signatory 3		Authorised Signa	atory 4		

Signature of Authorised Signatory in black ink with stamp

Signature of Authorised Signatory in black ink with stamp



MOST IMPORTANT TERMS & CONDITIONS

Savings/Current Bank Account-Most Important Terms & Conditions:

- A Savings Bank account to be used only to route transactions which are non-business/non-commercial in nature. In the event of occurence of such transactions or
 any other such transactions that may be construed as dubious or undesirable, the Bank reserves the right to take action as it deems fit. The number of permissible
 deposit and withdrawal without any charge and the corresponding charges beyond the permissible limit is outlined in the Schedule of charges.
- Cash deposit Facility is available at Home Branch as well in non-home branch [upto a limit as mentioned in the AOF]. Specific charges for these facilities are outlined in the Schedule of Charges.
- 3. Savings/Current Bank Account stipulates Average Monthly Balance to be maintained for each of the product variants offered by the Bank. Average Monthly Balance is calculated by adding up the balances at the end of every day of the month and dividing it by number of days in the month. Non maintenance of Average Monthly Balance in the account will attract levy of charges as outlined in the Schedule of charges.
- 4. Benefits provided basis the Customer Relationship Value are outlined in the Schedule of Benefits along with how the Customer Relationship Value is calculated.
- Payment of interest on Savings Bank account shall be calculated on a daily product basis. Interest shall be paid on Savings bank accounts at the rate and frequency decided by the Bank within the general guidelines issued by RBI.
- 6. Cash withdrawal using withdrawal slip is permissible only at the Home Branch by the account holder himself upon presentation of the Passbook. The limits for such withdrawals are decided by the Bank from time to time.
- All customers are provided a passbook, free of charge at the time of account opening. Customers having a valid email address registered with the Bank, shall also
 receive e-statements. Physical statements are provided to customers upon request. The charges for duplicate passbook, statements are outlined in the schedule of
 charges.
- 8. The Bank does not charge any folio charges.
- 9. Issuance of cheque books, cheque return charges is outlined in the Schedule of charges.
- 10. The bank provides facility for customers to set up standing instruction for direct debit to the Savings/Current Bank account to make payment to registered payees. The Bank will be held harmless from and against all claims and demands that the Bank may receive from the beneficiary for non-execution or delay in execution of Standing Instructions either on account of non-availability of sufficient funds in the account or delays in the mail/courier service or for any other reason whatsoever or for the Bank being unable to accept the Standing instructions for any reason and from all costs, charges and expenses that the Bank may be put to incur in that behalf
- 11. The customers have the option to transfer accounts from one branch to another without incurring any additional charge. The customer may opt for account closure and shall not be charged account closure charges for a period upto 14 days from the date of first credit into the account, post which account closure charges as outlined in the schedule of charges shall be levied.
- 12. As per prevailing Reserve Bank of India Guidelines, any account with no customer induced transaction for a period of 24 months is categorized as a "Dormant Account". Once an account is classified as Dormant, no transactions will be allowed in the account and the customer is required to visit an RBL BANK branch with a valid indentification & Signature proof. Subsequent to the successful verification of the documents submitted, the account would be made operative. No charges shall accrue for activating a Dormant account.
- 13. The bank may disclose information about customer's account, if required or permitted by law, rule or regulations, or at the request of any public or regulatory authority or if such disclosure is required for the purpose of preventing frauds, or in public interest, without specific consent of the account holder/s.
- 14. Bank provides SMS/email alert facility to all customers. All alerts mandated by the prevailing regulations are sent free of cost. Customers may opt for other alerts, charges for which are outlined in the schedule of charges.
- 15. All relevant policies including Code of Commitments to Customers and Grievance Redressal Policy are made available at the branches and at the Bank's website.
- 16. The Debit/ATM Card/Internet Banking & Mobile Banking facility will be issued/enabled to the mentioned account/mandate holders should they choose to register for it and any transactions done through them will be automatically debited to the corresponding accounts maintained with the Bank.
- 17. Deliverables, if any, will be sent to the mailing/communication address as per the latest records available with the Bank.



- 18. Ensuring security of relevant pins and password will be that of the customer.
- 19. No liability would arise on the bank if any of these details are shared with unauthorized personnel by the customer.
- 20. In case of any changes in the terms and conditions/fees and charges the Bank notifies its customer 30 days in advance.
- 21. All account holders are insured in accordance with the terms prescribed by Deposit Insurance and Credit Guarantee Corporation (DICGC), or such other agencies as mandated by law or regulation, from time to time. For further details on the deposit insurance provided by DICGC, please visit/log on to www.dicgc.org.in.
- 22. If no salary credits are made in the Account for a continuous period of 90 days, the Bank reserves the rights to change the status of the Salary Accounts to Bank's regularl Savings Account without any intimation to the customer or his/her organisation and the terms and conditions as applicable to the regular savings account shall apply to account from the date of change of the status. Cases where the salary account was opened with relaxed KYC, the bank reserves the right to ask for further KYC documents and conduct a fresh due diligence.
- 23. The Minor can open a Savings Bank Account and the same can be operated by the natural and/or lawful quardian or court appointed quardian.
- 24. Once the minor attains majority, the account shall be frozen and intimation shall be sent to the erstwhile minor for submission of the fresh account opening form along with KYC documents to be kept on record and for all operational purposes.

Fixed Deposits:

- 25. If a deposit is prematurely withdrawn [either partially or completely], the interest payable and the applicable penalty would calculated as per the Bank's Policy.
- 26. Customers can give instructions for auto renewal, auto closure or any other maturity Instructions two days prior to the date of maturity. In case of auto renewal the entire maturity value, subject to deduction of tax at source, shall be renewed from maturity date.
- 27. Tax deducted at source will be applicable as per the Income Tax Rules.
- 28. Non submission of PAN by the depositor(s) will attract higher TDS as applicable.
- 29. In case form 15G/H is being submitted to the Bank, PAN to be mandatorily mentioned on the form and the same should be updated in the Bank records.
- 30. Maturity Amount mentioned on the Fixed Deposit Advise/Receipt is subject to TDS if applicable, as per Income Tax Act from time to time.
- 31. RBL Bank computes interest based on actual number of days in a year.
- 32. In case of FCNR (Foreign Currency Non Resident) deposits one year is defined as 360 days.
- 33. FD Advice will be sent to the registered mailing address for new Fixed Deposit only and not for renewed Fixed Deposit. FD advices on renewed FD will be sent on specific request received from the customer.
- 34. The Bank pays interest on quarterly basis in case of domestic and NRE/NRO deposits. If monthly interest payout is opted for, then the interest pay out on monthly basis will be at discounted rates.
- 35. Bank is entitled to deduct tax on your deposits. The TDS amount could be deducted either from the interest component or the principal value, In case of any shortfall on account of pre-matureclosure or breach of TDS threshold limits, wherever the TDS exemption certificates have been submitted.
- 36. Interest rates offered on FCNR deposits are linked to LIBOR and hence may vary across currencies and tenures. In certain scenarios, the interest rate offered may be less than the pre-mature penalty levied and hence maturity proceeds may be less than the principal as well as the accrued interest.
- 37. RBL Bank is a member of the Banking Codes and Standards Board of India [BCSBI], an independent body to promote a good and a fair banking practices in India. You can view the BCSBI code of banks commitment to its customers, on our website www.rblbank.com.
- 38. The Bank has a clearly defined Grievance Redressal process for speedy and effective redressal of customer grievance. For registering your grievances, kindly contact the Branch Manager or our phone banking executives. You can also visit us at www.rblbank.com for registering your grievance. If required, grievance can be escalated to the Regional Nodal Officer of your region and the Principal Nodal Officer. The contact details of Nodal Officers are displayed at our branches and

Woodio.					
	ACKNOWL	EDGMENT			
Received application for	Saving Current Fixed De	posit Recurring Deposit Accou	int		
	Initial Payment Details				
Initial Amount ₹	In words				
Cheque No	Date DDMMYYYY	Y Drawn on	Bank Branch		
Debit to my RBL Bank A/c Branch Code Cash Amount ₹					
Note: If the Initial amount of account opening is in c	ash then customer should visit the branch in person and obtain	official receipt. DD/PO/Cheque subject to clearance			
Amount	Tenure	Interest Rate	% p.a.		
Received duly completed Nomina	ation FORM DA1 Yes No		Emp. ID		
Name of Bank Official (Checked	by)	Signature of Bank Official	Date DDMMYYYY		
Please Quote your reference No. for any communica	ution				
Customer Service: 18001238040 (Toll Free)	@ Email us a customer	at: care@rblbank.com	Website: www.rblbank.com		



SMS Banking:
Type HELP & send to 9223366333

Internet Banking:
To apply visit nearest branch

Debit Card:

Rest in class

Best in class features & benefits